Conditions of the "Wi-Fly" Tariff Plan

- 1. The "Wi-Fly" tariff plan is designed for individuals and represents a tariff package for the "Broadband Internet" service provided using GPON technology. It includes the following tariffs:
- "Wi-Fly Economy"/ "Wi-Fly Annual Economy"
- "Wi-Fly Regional"/ "Wi-Fly Annual Regional"
- "Wi-Fly I"/ "Wi-Fly Annual I"
- "Wi-Fly II"/ "Wi-Fly Annual II"
- "Wi-Fly III"/ "Wi-Fly Annual III"
- "Wi-Fly IV"/ "Wi-Fly Annual IV"

Table 1. Price List of the "Wi-Fly" Tariff Plan

Prices are indicated in Armenian drams and include VAT.

«Wi-Fly» tariff package	Speed	Wi-Fi device (with activated Wi-Fi service) ¹	Additional service "Turbo"	Monthly fee
«Wi-Fly regional» ²	40 Mbps	Included	Available	5200
«Wi-Fly I»	100 Mbps	Included	Available	6500
«Wi-Fly II»	200 Mbps	Included	Available	7500
«Wi-Fly III»	300 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 2. Price List of the "Wi-Fly" Tariff Plan in the cities of Gyumri and Alaverdi. Prices are indicated in Armenian drams and include VAT.

«Wi-Fly» tariff package	Speed	Wi-Fi device (with activated Wi-Fi service)	Additional service "Turbo"	Monthly fee
«Wi-Fly Econom»	100 Mbps	Included ⁴	Included ⁵	4500
«Wi-Fly I»	200 Mbps	Included	Included	6500
«Wi-Fly II»	300 Mbps	Included	Included	7500
«Wi-Fly III»	400 Mbps	Included	Included	8000

¹ In the event of termination of the contract between the Operator and the Subscriber (unilaterally or bilaterally), the Wi-Fi device must be returned to the Operator.

² The "Wi-Fly Regional" tariff at 4900 drams cannot be subscribed to in the city of Yerevan.

³ In the event of termination of the contract between the Operator and the Subscriber (unilaterally or bilaterally), the Wi-Fi device must be returned to the Operator.

⁴ If any additional service is included, then the established monthly fee for that additional service is not charged within the framework of this tariff plan. The "Turbo" service is provided at the subscriber's discretion, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided solely at the subscriber's request. If the subscriber does not wish to activate the "Turbo" service, it will not be activated, and consequently, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

⁵ If any additional service is available, it can be activated within the framework of this tariff plan by paying the established monthly fee.

«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 3. Price List of the "Wi-Fly Annual" Tariff Plan Prices are indicated in Armenian drams and include VAT.

«Wi-Fly Annual» tariff package	Speed	Wi-Fi device (with activated Wi-Fi service) ⁶	Additional service "Turbo"	Monthly fee
«Wi-Fly Annual Regional» ⁷	40 Mbps	Included	Available	4700
«Wi-Fly Annual I»	100 Mbps	Included	Available	6000
«Wi-Fly Annual II»	200 Mbps	Included	Available	7000
«Wi-Fly Annual III»	300 Mbps	Included	Included	7500
«Wi-Fly Annual IV»	500 Mbps	Included	Included	8500

Table 4. Price List of the "Wi-Fly Annual" Tariff Plan in the cities of Gyumri and Alaverdi. Prices are indicated in Armenian drams and include VAT.

«Wi-Fly Annual» tariff package	Speed	Wi-Fi device (with activated Wi-Fi service) ⁸	Additional service "Turbo"	Monthly fee
«Wi-Fly Annual Econom»	100 Mbps	Included 9	Available 10	4000
«Wi-Fly Annual I»	200 Mbps	Included	Included	6000
«Wi-Fly Annual II»	300 Mbps	Included	Included	7000
«Wi-Fly Annual III»	400 Mbps	Included	Included	7500
«Wi-Fly Annual IV»	500 Mbps	Included	Included	8500

1.1. By subscribing to the "Wi-Fly Annual" tariff plans established in Tables 3 and 4 with a mandatory subscription for 1 (one) year, the Subscriber begins to use the Services at the rates (monthly fees) of the "Wi-Fly Annual" tariff plans and agrees to continue using the selected "Wi-Fly Annual" tariff plans for 1 (one) year (365 days) from the date of activation of the Service. After 1 (one) year (365 days), the Subscriber's contract is automatically renewed for another 1 (one) year (365 days). The Subscriber can refuse the automatic renewal of the contract at the time of signing the subscription agreement and until the end of the 1-year subscription; in this case, after 1 (one) year (365 days), the Subscriber will automatically start

⁶ In the event of termination of the contract between the Operator and the Subscriber (unilaterally or bilaterally), the Wi-Fi device must be returned to the Operator.

⁷ The "Wi-Fly Regional" tariff at 4900 drams cannot be subscribed to in the city of Yerevan.

In the event of termination of the contract between the Operator and the Subscriber (unilaterally or bilaterally), the Wi-Fi device must be returned to the Operator.

If any additional service is included, then the established monthly fee for that additional service is not charged within the framework of this tariff plan. The "Turbo" service is provided at the subscriber's discretion, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided solely at the subscriber's request. If the subscriber does not wish to activate the "Turbo" service, it will not be activated, and consequently, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

¹⁰ If any additional service is available, it can be activated within the framework of this tariff plan by paying the established monthly fee.

using the "Wi-Fly" tariff rates. The terms of the "Auto-Renewal" service are established by the joint order of the general directors of CJSC "GNC-ALFA" and LLC "Hybrid Solutions" No. 026-10-2024-H5-L.

- 1.2. When subscribing to the "Wi-Fly Annual" tariff plans established in Tables 3 and 4, the Subscriber receives the following benefits:
- i. Within the framework of the "Wi-Fly Annual" tariff plan, established in Table 3 and Table 4, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for the first 3 (three) months, meaning that the main Services provided by this tariff plan are offered at a 50% discount during the first 3 months if the sale is made exclusively through Online subscription and at the Operator's sales and service centers. This condition of a 50% (fifty percent) discount on the monthly fee for the first 3 months does not apply when sales are made through other channels.¹¹
- ii. Within the framework of the "Wi-Fly Annual" tariff plan, established in Table 3 and Table 4, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for the first 4 (four) months, meaning that the main Services provided by this tariff plan are offered at a 50% discount during the first 4 months if the sale is made through Active sales, Agents, and Telephone sales (Telesales). This condition of a 50% (fifty percent) discount on the monthly fee for the first 4 months does not apply when sales are made through other channels.¹²
- iii. Within the framework of the "Wi-Fly Annual" tariff plan, established in Table 3 and Table 4, the Subscriber receives three visits for Technical Maintenance service without any additional charge.
- 1.3. The conditions for a 50% (fifty percent) discount on monthly fees for 3 (three) months and a 50% (fifty percent) discount on monthly fees for 4 (four) months, established in points i and ii of these conditions, do not apply to the "Wi-Fly" tariff established in Tables 1 and 2, as well as to the "Wi-Fly Economy"/"Wi-Fly Annual Economy" tariff established in Tables 2 and 4.
- 1.4. If the Subscriber connects to the "Wi-Fly Annual" tariff in the manner specified in these conditions and temporarily suspends the provision of Services for any reason within 1 year (365 calendar days) from the activation of the Services, or if the provision of Services is suspended due to payment delays, then the period for providing the 50% discount during the first three/four months specified in points 1.1 and 1.2 shall not be extended for the duration of the suspension of the Services.
- 1.5. When subscribing to the "Wi-Fly Annual" tariffs with a mandatory subscription for 1 (one) year, in the event of temporary suspension of Services or suspension of Services due to payment delays, the mandatory subscription period for these Services/tariff plan and the terms of the "Wi-Fly Annual" tariff, including the duration of inclusions and the monthly fee, shall be extended for the duration of the suspension.
- 2. Conditions for changing tariff plans from existing tariff plans.
- 2.1. If a subscriber with an active 1 (one) year subscription switches to any of the "Wi-Fly Annual" or "All in Annual" tariffs specified in Tables 3 and 4 with a mandatory subscription for 1 (one) year, then the existing contract is renewed for another 1 (one) year. The subscriber ceases to receive the conditions of the previous tariff plan and begins to use the conditions of the new tariff plan.

¹¹ This condition applies exclusively to new subscribers.

¹² This condition applies exclusively to new subscribers.

- 2.2. If a subscriber with an active 1 (one) year subscription switches to any of the "Wi-Fly" or "All in" tariffs specified in Tables 1 and 2, then the subscriber stops receiving the conditions established by the previous tariff/service package and starts receiving the conditions established by the new tariff/service package, but the subscriber continues to use the new tariff/service package with a mandatory subscription for 1 (one) year until the originally established period expires.
- 2.3. If an existing subscriber switches to any tariff without a 1 (one) year subscription specified in Tables 1 and 2, then the subscriber stops receiving the conditions established by the previous tariff/service package and starts receiving the conditions established by the new tariff/service package without a mandatory 1 (one) year subscription.
- 2.4. If an existing subscriber switches to any of the "Wi-Fly Annual" or "All in Annual" tariffs specified in Tables 3 and 4 without a mandatory 1 (one) year subscription, then in this case, the subscriber stops receiving the conditions established by the previous tariff/service package and begins to receive the conditions of the new tariff/service package with a mandatory 1 (one) year subscription.
- 3. Conditions for changing tariff plans between the tariff plans established by these conditions.
- 3.1. If the Subscriber makes a change to the tariff plan during the period of providing Services with a 50% discount, switching to any of the "All in Annual" tariffs established by the General Directors of GNC-ALFA and Hybrid Solutions, with order number 052-12-2023-H5-L, or to any of the "Wi-Fly Annual" tariffs, then they will continue to use the Services provided by the new tariff plan with a 50% discount until the expiration of the originally established period for that discount. During this period, if the Subscriber switches to any of the "All in," "All in Annual Economy," "Wi-Fly," "Wi-Fly Annual Economy," "Wink TV," or "Fixline" tariff plans, they will stop using the Services at a 50% discount.
- 3.2. If the Subscriber changes the tariff plan between the "Wi-Fly Annual" tariffs established in Tables 3 and 4 of these conditions, then the Subscriber stops receiving the conditions established by the previous tariff/service package and begins receiving the conditions established by the new tariff/service package; however, the Subscriber continues to use the new tariff/service package with a mandatory annual subscription until the originally established period expires. If the monthly fee of the new tariff/service package is lower than that of the previous tariff/service package, then the Subscriber is obliged to pay a one-time transition fee of 2000 AMD.
- 3.3. If a Subscriber with a 1 (one) year subscription switches to any tariff without a 1 (one) year subscription requirement, they are obliged to pay the Operator the entire current debt and a penalty of 15000 (fifteen thousand) AMD and will start receiving the conditions established by the new tariff/service package without the 1 (one) year subscription requirement.
- 3.4. If the Subscriber switches from a tariff of the "All in"/"All in Annual" service package that includes the "Turbo" service to another tariff that does not include the "Turbo" service, then the monthly fee for the "Turbo" service will start applying within the new tariff plan automatically from the moment of transition. In this case, the subscriber has the right to refuse the "Turbo" service. If the Subscriber refuses the "Turbo" service, the TurboSpeed AX1800 device will be dismantled from the Subscriber's residence according to the procedure established by the Operator.
- 3.5. If the Subscriber switches from any "Wi-Fly"/"Wi-Fly Annual" tariff plan that does not include the "Turbo" service to another tariff plan that includes the "Turbo" service, then the monthly fee for the "Turbo" service will cease to apply within the new tariff plan automatically from the moment of transition.

- 3.6. The Subscriber has the right to refuse the "Turbo" service at any time. In this case, the Operator will dismantle the TurboSpeed AX1800 device from the Subscriber's address, and the monthly fee for the service will cease to apply within the Subscriber's tariff plan.
- 3.7. In the event of termination of the Subscription Agreement between the Operator and the Subscriber (unilaterally or bilaterally), the TurboSpeed AX1800 device must be returned to the Operator.
- 3.8. The mandatory subscription period for the "Wi-Fly Annual" tariff plans is considered completed when the Subscriber uses the subscribed service package/tariff package for at least 1 year (365 days) from the date of activation of the included Services. Until the expiration of this established period, in case of termination of the "Wi-Fly Annual" tariff subscription due to actions or inaction of the Subscriber, the Subscriber shall fully pay the current debt to the Operator and a penalty of 15000 (fifteen thousand) AMD.
- 3.9. In the case of unilateral termination of the Subscription Agreement by the Subscriber who is a natural person, the termination of the Subscription Agreement by the Operator occurs only after the Subscriber has paid for the Services provided to them until the date of termination (cancellation) of the Subscription Agreement, including the monthly subscription fee, as well as any other payments stipulated by the Operator for the unilateral termination of the Subscription Agreement (penalties, fines, penalties), if any such exist.