

Terms of the "Wi-Fly" Tariff Plan

- The "Wi-Fly" tariff plan is a tariff plan for the "Broadband Internet" service provided via GPON technology for individuals and includes the following tariff plans:
 - "Wi-Fly Econom" / "Wi-Fly Annual Econom",
 - "Wi-Fly Regional" / "Wi-Fly Annual Regional",
 - "Wi-Fly I" / "Wi-Fly Annual I",
 - "Wi-Fly II" / "Wi-Fly Annual II",
 - "Wi-Fly III" / "Wi-Fly Annual III",
 - "Wi-Fly IV" / "Wi-Fly Annual IV".

Table 1. Price List of the "Wi-Fly" Tariff Plan

Prices are presented in AMD and include VAT.

"Wi-Fly" Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service) ¹	Additional Service "Turbo"	Monthly Fee
«Wi-Fly regional» ²	40 Mbps	Included	available	5200
«Wi-Fly I»	100 Mbps	Included	available	6500
«Wi-Fly II»	200 Mbps	Included	available	7500
«Wi-Fly III»	300 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 2. Price List of the "Wi-Fly" Tariff Plan in the cities of Gyumri and Alaverdi.

Prices are presented in AMD and include VAT.

"Wi-Fly" Tariff Plan	Speed	Wi-Fi Device (with activate Wi-Fi service) ³	Additional Service "Turbo"	Monthly Fee
«Wi-Fly economy»	100 Mbps	Included ⁴	available ⁵	4500
«Wi-Fly I»	200 Mbps	Included	Included	6500
«Wi-Fly II»	300 Mbps	Included	Included	7500
«Wi-Fly III»	400 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 3. Price List of the "Wi-Fly Annual" Tariff Plan

Prices are presented in AMD and include VAT.

«Wi-Fly annual» Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service) ⁶	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual regional» ⁷	40 Mbps	Included	available	4700
«Wi-Fly annual I»	100 Mbps	Included	available	6000
«Wi-Fly annual II»	200 Mbps	Included	available	7000
«Wi-Fly annual III»	300 Mbps	Included	available	7500
«Wi-Fly annual IV»	500 Mbps	Included	available	8500

1 In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

2 The "Wi-Fly Regional 4900" tariff plan cannot be connected in Yerevan city

3 In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

4 If any additional service is included, then within the framework of the given tariff plan the established monthly fee for that additional service is not charged. The "Turbo" service is provided at the Subscriber's choice, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided exclusively at the Subscriber's request. If the Subscriber does not wish to activate the "Turbo" service, it is not activated, and accordingly, the "TurboSpeed AX1800" device is not installed at the Subscriber's address.

⁵If any additional service is available, it can be activated within the framework of the given tariff plan by paying the established monthly fee.

6 In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

7 It is not possible to subscribe to the "Wi-Fly Regional" tariff plan in Yerevan.

Table 4. Price List of the "Wi-Fly Annual" Tariff Plan in the cities of Gyumri and Alaverdi.

Prices are presented in AMD and include VAT.

«Wi-Fly annual» Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service ⁸)	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual economy»	100 Mbps	Included ⁹	available ¹⁰	4000
«Wi-Fly annual I»	200 Mbps	Included	Included	6000
«Wi-Fly annual II»	300 Mbps	Included	Included	7000
«Wi-Fly annual III»	400 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

By subscribing to the "Wi-Fly Annual" tariff plans under the condition of a 1 (one) year subscription, the Subscriber begins to use the Services at the tariffs (monthly fees) of the "Wi-Fly Annual" tariff plans and undertakes to continuously use the "Wi-Fly Annual" tariff plans for 1 (one) year (365 (three hundred sixty-five) days) from the date of Service activation, receiving the benefits provided by the plan. If the Subscriber has joined the Services under the condition of automatic renewal, then after 1 (one) year (365 (three hundred sixty-five) days) the Subscriber's contract is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days), and the Subscriber continues to receive the benefits of the Services provided under the terms of the annual subscription. This rule applies to each subsequent extension: the Subscription Agreement is automatically renewed each year, for a mandatory period of 1 (one) year (365 (three hundred sixty-five) days), under the same principles, unless the Subscriber submits a written request to refuse the automatic renewal service of the Subscription Agreement. The Subscriber may refuse the automatic renewal condition either at the time of signing the subscription agreement or at any time before the end of the mandatory subscription period; in such case, after the end of the mandatory subscription period, the Services will be provided to the Subscriber in accordance with the tariffs (monthly fees) and conditions of the "Wi-Fly" tariff plans¹¹.

- 1.1. The Basic Services are provided free of charge during the first three months¹².
- 1.2. Three visits under the in-apartment technical maintenance service without charging any additional fees.
- 1.3. The condition stipulated in sub-clause 1.1 of clause 1 of these Terms does not apply to the "Wi-Fly" tariff plan specified in Table 1. The conditions stipulated in sub-clauses 1.1 and 1.2 of clause 1 of these Terms do not apply to the "Wi-Fly Annual Economy" tariff plan specified in Table 2.
- 1.4. If the Subscriber, in accordance with these Terms, subscribes to the "Wi-Fly Annual" tariff plan and, within 1 year (365 calendar days) from the activation of the Services, temporarily suspends the provision of the Services or if the provision of the Services is suspended due to delayed payments, then within the framework of this tariff plan the term for providing the conditions stipulated in sub-clauses 1.1 and 1.2 of clause 1 of these Terms shall not be extended by the duration of the suspension period.
- 1.5. By subscribing to the "Wi-Fly Annual" tariff plans under a 1 (one) year subscription term, in the event of temporary suspension of the provision of the Services or suspension due to delayed payments, the mandatory subscription period for these Services/tariff plan and the terms of the "Wi-Fly Annual" tariff plan, including the package inclusions and the term of the monthly fee of the tariff plan, shall be extended by the duration of the suspension period.

2. Conditions for changing tariff plans: from the existing tariff plans

- 2.1. If an existing Subscriber with a 1 (one) year subscription term switches to any of the "Wi-Fly Annual" or "All in Annual" tariff plans specified in Tables 3 and 4 of these Terms, also under a 1 (one) year subscription term, the current agreement shall be re-concluded for another 1 (one) year subscription term. The Subscriber shall cease to receive the conditions of the previous tariff plan and shall begin to receive the conditions of the new tariff plan, except for the condition stipulated in sub-clause 1.1 of clause 1 of these Terms.
- 2.2. If an existing Subscriber with a 1 (one) year subscription term switches to the "Wi-Fly" tariff plan or any "All in" tariff plan specified in Tables 1 and 2 of these Terms, the Subscriber shall cease to receive the conditions of the previous tariff/service plan and shall begin to receive the conditions of the new tariff/service plan, except for the conditions stipulated in sub-clauses 1.1 and 1.2 of clause 1 of these Terms. However, the Subscriber shall continue to use the new tariff/service plan under the conditions of the mandatory annual subscription until the expiry of the initially defined period.
- 2.3. If an existing Subscriber without a 1 (one) year subscription term switches to the "Wi-Fly" tariff plan or any "All in" tariff plan specified in Tables 1 and 2 of these Terms, the Subscriber shall cease to receive the conditions of the previous tariff/service plan and shall begin to receive the conditions of the new tariff/service plan, except for the conditions stipulated in sub-clauses 1.1 and 1.2 of clause 1 of these Terms, without a mandatory annual subscription.
- 2.4. If, however, an existing Subscriber without a 1 (one) year subscription term switches to any of the "Wi-Fly Annual" or "All in Annual" tariff plans specified in Tables 3 and 4 of these Terms, the Subscriber shall cease to receive the conditions of the previous tariff/service plan and shall begin to

⁸ In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

⁹ If any additional service is included, then within the framework of the given tariff plan the established monthly fee for that additional service is not charged. The "Turbo" service is provided at the Subscriber's choice, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided exclusively at the Subscriber's request. If the Subscriber does not wish to activate the "Turbo" service, it is not activated, and accordingly, the "TurboSpeed AX1800" device is not installed at the Subscriber's address.

¹⁰ If any additional service is available, it can be activated within the framework of the given tariff plan by paying the established monthly fee.

¹¹ You can find the detailed terms and conditions of the "Auto-Renewal" service by following this link: www.ovio.am

¹² The condition established by this clause applies exclusively to new subscribers. This benefit does not apply in case of auto-renewal. You can find the start and end dates of the special offer "3 months free," as well as other terms and conditions, by following this link: www.ovio.am

receive the conditions of the new tariff/service plan under a 1 (one) year subscription term, except for the condition stipulated in sub-clause 1.1 of clause 1 of these Terms.

3. Conditions for changing tariff plans: between the tariff plans established by these Terms.

- 3.1. If the Subscriber switches from a “Wi-Fly”/“Wi-Fly Annual” tariff plan that includes the “Turbo” service to another tariff plan that does not include the “Turbo” service, the monthly fee for the “Turbo” service shall automatically apply within the framework of the new tariff plan from the moment of transition. In this case, the Subscriber has the right to refuse the “Turbo” service. If the Subscriber refuses the “Turbo” service, the TurboSpeed AX1800 device shall be dismantled from the Subscriber’s premises in accordance with the procedure established by the Operator.
- 3.2. If the Subscriber switches from a “Wi-Fly”/“Wi-Fly Annual” tariff plan that does not include the “Turbo” service to another tariff plan that includes the “Turbo” service, the monthly fee for the “Turbo” service shall cease to apply within the framework of the new tariff plan automatically from the moment of transition. The Subscriber has the right to refuse the “Turbo” service at any time. In such a case, the Operator shall dismantle the TurboSpeed AX1800 device from the Subscriber’s address, and the monthly fee for the service shall cease to apply within the framework of the Subscriber’s tariff plan.
In the event of termination (unilateral or bilateral) of the Subscription Agreement between the Operator and the Subscriber, the TurboSpeed AX1800 device shall be returned to the Operator.
- 3.3. The mandatory subscription period for the “Wi-Fly Annual” tariff plans shall be deemed completed if the Subscriber has used the services included in the subscribed service package/tariff plan for at least 1 (one) year (365 (three hundred sixty-five) days) from the date of Service activation. If the subscription to the “Wi-Fly Annual” tariff plans is terminated before the expiration of the defined term due to the actions or inactions of the Subscriber, the latter shall fully pay the current debt and a termination fee of 15,000 (fifteen thousand) AMD.
- 3.4. In the event of unilateral termination of the Subscription Agreement by the Subscriber being an individual, the termination of the Subscription Agreement by the Operator shall be effected exclusively upon full payment by the Subscriber of the value of the Services provided to him up to the date of termination (cessation) of the agreement, including the monthly subscription fee, as well as any other payments (penalties, fines, termination fees) established by the Operator for unilateral termination of the Subscription Agreement, if applicable.