

### Terms of the "Wi-Fly" Tariff Package

1. «The **"Wi-Fly"** tariff package is a **Broadband Internet** service tariff package provided by **"GNC-ALFA"** CJSC to individuals using **GPON** technology.

- **"Wi-Fly Economy" / "Wi-Fly Annual Economy" Tariff Package**
- **"Wi-Fly Regional" / "Wi-Fly Annual Regional" Tariff Package**
- **"Wi-Fly I" / "Wi-Fly Annual I" Tariff Package**
- **"Wi-Fly II" / "Wi-Fly Annual II" Tariff Package**
- **"Wi-Fly III" / "Wi-Fly Annual III" Tariff Package**
- **"Wi-Fly IV" / "Wi-Fly Annual IV" Tariff Package**

Table 1. "Wi-Fly" Tariff Package Pricing

Prices are listed in AMD and include VAT.

«Wi-Fly» packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) <sup>1</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly regional» <sup>2</sup>	40 Mbps	Included	Available	5200
«Wi-Fly I»	100 Mbps	Included	Available	6500
«Wi-Fly II»	200 Mbps	Included	Available	7500
«Wi-Fly III»	300 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 2. "Wi-Fly" Tariff Package Pricing in the Cities of Gyumri and Alaverdi.

Prices are listed in AMD and include VAT.

«Wi-Fly» packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) <sup>3</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly economy»	100 Mbps	Included <sup>4</sup>	Available <sup>5</sup>	4500
«Wi-Fly I»	200 Mbps	Included	Included	6500
«Wi-Fly II»	300 Mbps	Included	Included	7500
«Wi-Fly III»	400 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 3. "Wi-Fly annual" Tariff Package Pricing

Prices are listed in AMD and include VAT.

«Wi-Fly» annual packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) <sup>6</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual regional» <sup>7</sup>	40 Mbps	Included	Available	4700
«Wi-Fly annual I»	100 Mbps	Included	Available	6000
«Wi-Fly annual II»	200 Mbps	Included	Available	7000
«Wi-Fly annual III»	300 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

Table . "Wi-Fly annual" Tariff Package Pricing in the Cities of Gyumri and Alaverdi.

<sup>1</sup> In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>2</sup> Subscription to the "Wi-Fly Regional 4900" tariff package is not available in Yerevan.

<sup>3</sup> In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>4</sup> If an additional service is included in a tariff package, the set monthly fee for that service is not charged within the package.

The **"Turbo"** service is provided solely at the subscriber's choice. Regardless of whether the **"Turbo"** service is included in the tariff package or simply available within its scope, it is activated only upon the subscriber's request.

If the subscriber does not wish to activate the "Turbo" service, it will not be enabled, and accordingly, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

<sup>5</sup> If an additional service is available, it can be activated within the given tariff package by paying the set monthly fee.

<sup>6</sup> In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>7</sup> It is not possible to subscribe to the Wi-Fly Regional 4900 tariff package in Yerevan.

Prices are listed in AMD and include VAT.

«Wi-Fly» annual packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service <sup>8</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual economy»	100 Mbps	Included <sup>9</sup>	Available <sup>10</sup>	4000
«Wi-Fly annual I»	200 Mbps	Included	Included	6000
«Wi-Fly annual II»	300 Mbps	Included	Included	7000
«Wi-Fly annual III»	400 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

1.1. By subscribing to the **"Wi-Fly Annual"** tariff packages specified in Tables 3 and 4, under a 1 (one) year subscription agreement, the Subscriber starts using the Services at the rates (monthly fees) of the **"Wi-Fly Annual"** tariff packages and commits to continuously using the selected tariff package for 1 (one) year (365 (three hundred sixty-five) days) from the date of service activation.

After 1 (one) year (365 (three hundred sixty-five) days), the Subscriber's contract is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days). The Subscriber may opt out of the automatic renewal when signing the subscription contract or at any time before the end of the first subscription year. In such cases, after 1 (one) year (365 (three hundred sixty-five) days), the Subscriber will automatically start using the rates (monthly fees) of the **"Wi-Fly"** tariff packages.

The terms of the **"Auto-Renewal"** service are defined in the joint agreement No. 026-10-2024-H5-L, signed by the General Directors of **"GNC-ALFA" CJSC** and **"Hybrid Solutions" LLC**.

1.2. By subscribing to the **"Wi-Fly Annual"** tariff packages specified in Tables 3 and 4, the Subscriber receives the following benefits:

- i. Under the **"Wi-Fly Annual"** tariff package specified in Tables 3 and 4 of these terms, in addition to the conditions outlined in Tables 3 and 4, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for 3 (three) months. This means that the core Services included in this tariff package are provided at a 50% discount during the first 3 months, provided the sale is conducted exclusively through Agents. If the sale is carried out through other channels, the 50% (fifty percent) discount on the monthly fee for 3 (three) months does not apply <sup>11</sup>
- ii. Under the **"Wi-Fly Annual"** tariff package specified in Tables 3 and 4 of these terms, in addition to the conditions outlined in Tables 3 and 4, the Subscriber receives a 70% (seventy percent) discount on the monthly fee for 5 (five) months. This means that the core Services included in this tariff package are provided at a 70% discount during the first 5 months, provided the sale is conducted through Active Sales and Phone Calls /Telesales/. If the sale is carried out through other channels, the 70% (seventy percent) discount on the monthly fee for 5 (five) months does not apply <sup>12</sup>
- iii. Under the **"Wi-Fly Annual"** tariff package specified in Tables 3 and 4 of these terms, in addition to the conditions outlined in Tables 3 and 4, from the moment of activation of the core Services, the Subscriber's account is credited with the amount specified in Table 5, according to the tariff packages, provided the sale is conducted through **Active Sales, Agents, and Phone Calls /Telesales/**.

Table 5.	«Wi-Fly annual» package				
	Wi-Fly annual regional	Wi-Fly annual I	Wi-Fly annual II	Wi-Fly annual III	Wi-Fly annual IV
The amount credited to the subscriber's account	9000	12000	16000	18000	22000

- i. Under the **"Wi-Fly Annual"** tariff package specified in Tables 3 and 4 of these terms, in addition to the conditions outlined in Tables 3 and 4, from the moment of activation of the core Services, the Subscriber's account is credited with the amount specified in Table 6, according to the tariff packages, provided the sale is conducted through **Sales and Service Centers** or **Online Subscription**.<sup>13</sup>

<sup>8</sup> In case of contract termination between the Operator and the Subscriber (whether unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>9</sup> If an additional service is included in a tariff package, the set monthly fee for that service is not charged within the package.

The "Turbo" service is provided solely at the subscriber's choice. Regardless of whether the "Turbo" service is included in the tariff package or simply available within its scope, it is activated only upon the subscriber's request.

If the subscriber does not wish to activate the "Turbo" service, it will not be enabled, and accordingly, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

<sup>10</sup> If an additional service is available, it can be activated within the given tariff package by paying the set monthly fee.

<sup>11</sup> The condition set forth in this clause applies exclusively to new subscribers at addresses within the Operator's coverage area, excluding the following administrative districts of Yerevan: Malatia, Erebuni, Nubarashen, Davtashen, as well as the cities of Hrazdan, Armavir, Ararat, Metsamor.

<sup>12</sup> The condition set forth in this clause applies exclusively to new subscribers at addresses in the following administrative districts of Yerevan: Arabkir, Avan, Nor-Nork, Shengavit, as well as in the cities of Gyumri, Alaverdi, Vanadzor, Charentsavan, Abovyan, Ashtarak, Artashat, Sevan, Ararat, Hrazdan, Ijevan, Armavir, Metsamor, Kapan, Kajaran.

<sup>13</sup> The condition set forth in this clause applies exclusively to new subscribers. Under this clause, the Subscriber may receive the credited amount on their subscriber account only via bank transfer to their personal bank account by submitting a written request at one of the Operator's Sales and Service Centers, provided they have no outstanding financial obligations to the Operator and/or for jointly provided services.

Table 5. «Wi-Fly annual» package					
Wi-Fly annual regional	Wi-Fly annual regional	Wi-Fly annual regional	Wi-Fly annual regional	Wi-Fly annual regional	Wi-Fly annual regional
The amount credited to the subscriber's account	7000	10000	12000	13000	17000

- ii. Within the framework of the "Wi-Fly Annual" tariff package defined in Table 3 and Table 4 of these terms, in addition to the main Services listed in Table 3 and Table 4, provide an opportunity to use the Services free of charge for 1 (one) month starting from the activation of the main Services, provided that the sale is carried out exclusively through Online subscription.
- iii. Under the **"Wi-Fly Annual"** tariff package specified in Tables 3 and 4 of these terms, in addition to the conditions outlined in Tables 3 and 4, the Subscriber receives **three in-home technical service visits** free of charge.

1.1. The conditions set forth in subclauses i, ii, iii, and iv of Clause 1.2 of these terms do not apply to the "Wi-Fly" tariff package specified in Tables 1 and 2, as well as to the "Wi-Fly Economy" / "Wi-Fly Annual Economy" tariff packages specified in Tables 2 and 4.

1.2. If the Subscriber subscribes to the "Wi-Fly Annual" tariff package under these terms and temporarily suspends the provision of services or the services are suspended due to delayed payments within one year (365 calendar days) from the activation of the services, then the 50%/70% discount for the first three/five months, as specified in subclauses i and ii of Clause 1.2, is not extended for the duration of the service suspension.

1.3. If the Subscriber has subscribed under the conditions set forth in subclauses iii and iv of Clause 1.2, they cannot change their tariff/tariff package for four (4) consecutive months from the activation of the core services, unless the monthly fee of the new tariff/tariff package is at least equal to the previous tariff package's monthly fee. After four (4) months, any tariff/tariff package change will be carried out in accordance with the conditions set by GNC-ALFA CJSC's General Director under agreement No. 006-02/16-H3-L.

1.4. By subscribing to the "Wi-Fly Annual" tariff packages under a one-year subscription agreement, in case of temporary service suspension or suspension due to delayed payments, the mandatory subscription period and conditions of the "Wi-Fly Annual" tariff package, including the package's inclusions and monthly fee duration, are extended for the duration of the suspension period. The validity period of the 50%/70% discount and the one-month free service terms, as defined in subclauses i, ii, and v of clause 1.2, during the first three/five months, shall not be extended by the duration of any suspension of the Service provision.

1.5. An existing Subscriber who subscribes to the "Wi-Fly Annual" tariff packages under a mandatory annual subscription agreement or renews their existing annual subscription contract within the framework of the "Wi-Fly Annual" tariff packages receives the benefit specified in Clause 1.2, subclause v of these terms.

## 2. Tariff Package Change Conditions

2.1 If an active subscriber under a one-year subscription agreement switches to any of the "Wi-Fly Annual" or "All in Annual" tariff packages specified in Tables 3 and 4 of these terms, under a one-year subscription agreement, the existing contract is renewed for another one-year subscription term. The Subscriber ceases to receive the conditions of the previous tariff package and starts benefiting from the conditions of the new tariff package, including the condition specified in Clause 1.2, subclause v of these terms.

2.2 If an active subscriber under a one-year subscription agreement switches to the "Wi-Fly" tariff package specified in Tables 1 and 2 of these terms or any "All in" tariff, the Subscriber ceases to receive the conditions of the previous tariff/service package and begins receiving the conditions of the new tariff/service package. However, the Subscriber remains bound by the mandatory annual subscription agreement for the originally determined period of the new tariff/service package.

2.3 If an active subscriber switches to the "Wi-Fly" tariff package specified in Tables 1 and 2 of these terms or any "All in" tariff without a one-year subscription agreement, the Subscriber ceases to receive the conditions of the previous tariff/service package and starts benefiting from the new tariff/service package conditions without being bound by a one-year subscription agreement.

2.4 If an active subscriber switches to any of the "Wi-Fly Annual" or "All in Annual" tariff packages specified in Tables 3 and 4 of these terms without a one-year subscription agreement, the Subscriber ceases to receive the conditions of the previous tariff/service package and starts

benefiting from the new tariff/service package conditions. However, they are bound by a one-year subscription agreement and receive the condition specified in Clause 1.2, subclause v of these terms.

### 3. Tariff Package Change Conditions Between the Tariff Packages Defined by These Terms

3.1 If the Subscriber, during the period of provision of the Services with a 50%/70% discount and/or during the one-month free service period as defined by these terms, changes their tariff package by switching to any tariff under the "All in Annual" series or any tariff under the "Wi-Fly Annual" series, they shall continue to use the Services under the new tariff with the 50%/70% discount and/or free of charge until the end of the period originally established for such discount and/or free provision.

If, during the mentioned period, the Subscriber switches to the "All in," "All in Annual Econom," "Wi-Fly," "Wi-Fly Annual Econom," "Wink TV," or "Fixed-line" tariff plans, the Subscriber will lose the right to continue using the Services with a 50%/70% discount and/or free of charge.

3.2 If the Subscriber switches from a "Wi-Fly" or "Wi-Fly Annual" tariff package that includes the "Turbo" service to another tariff package where the "Turbo" service is not included, the monthly fee for the "Turbo" service will automatically apply under the new tariff package from the moment of the switch. In this case, the Subscriber has the right to opt out of the "Turbo" service. If the Subscriber declines the "Turbo" service, the TurboSpeed AX1800 device will be removed from the Subscriber's residence in accordance with the Operator's procedures.

3.3 If the Subscriber switches from a "Wi-Fly" or "Wi-Fly Annual" tariff package that does not include the "Turbo" service to another tariff package where the "Turbo" service is included, the monthly fee for the "Turbo" service will automatically cease from the moment of the switch. The Subscriber has the right to opt out of the "Turbo" service at any time. In this case, the Operator will remove the TurboSpeed AX1800 device from the Subscriber's address, and the monthly fee for the service will no longer apply. If the Subscription Agreement between the Operator and the Subscriber is terminated (either unilaterally or mutually), the TurboSpeed AX1800 device must be returned to the Operator.

3.4 The mandatory subscription period for the "Wi-Fly Annual" tariff packages is considered completed when the Subscriber has used the subscribed service package/tariff package for at least one year (365 days) from the date of activation. If the "Wi-Fly Annual" tariff package subscription is terminated before the specified period—due to the Subscriber's action or inaction—the Subscriber must fully settle their outstanding balance and pay an early termination fee of 15,000 AMD to the Operator.

3.5 If an individual Subscriber unilaterally terminates the Subscription Agreement, the Operator will only process the contract termination after the Subscriber fully settles the charges for the services provided up to the termination date, including the monthly subscription fee, penalties, fines, early termination fees, and any other applicable charges defined by the Operator.