



PERSONAL DATA OF DATA SUBJECTS PROCESSED BY THE COMPANY

Subjects	Processed data	Purpose of processing	Term	Legal basis
Section 1				
Website users who have registered a personal account; Customers (subscribers) of the Company — individuals; Users of the Company's mobile applications, services, and websites; Users of terminal equipment of subscribers — legal entities; Representatives of subscribers — legal entities.	Full name; Date of birth; Postal address and (or) registration address; Position; E-mail; Phone number; Information about the document, identifying the user (series number, date of issue, information about the authority that issued the document, identification number); Information about the purchased Company's services; Information about requests (complaints) of the personal data subject; History of use of the personal account of the personal data subject; Other data necessary for the Company to comply with the requirements of the legislation of the Republic of Armenia, and provided by the personal data subject at the request of the Company	Provision of services (works) rendered by the Company; Provision of telecommunication services. Providing access to the Company's and its partners' websites, platforms, mobile applications, and other digital resources. Sale, lease, installation, and technical maintenance of terminal equipment. Collection and processing of statistical and analytical data, including big data processing.	achieving established goals; until the terms and conditions of the contract are reached; reaching the validity period of the subject's consents; for a period of time by legislative acts of the Republic of Armenia	Contract concluded with the personal data subject and (or) Consent.
		Sending notifications concerning the services (works) rendered by the Company;		
		Upon receipt of a user request – preparation and dispatch of responses;		
		Identification of the personal data subject;		Contract concluded with the personal data subject and (or) Consent.
		Ensuring compliance with the provisions of applicable legislation, and the enforcement of judicial acts, as well as acts of other authorities or officials subject to execution in accordance with the law; Conducting pre-trial and judicial proceedings, including the collection of accounts receivable.		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent
		Prevention and suppression of unfair conduct on the part of personal data subjects, and assistance in the prevention, detection, and suppression of offenses and crimes;		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent.
		Conducting information and promotional mailings, sending commercial proposals to personal data subjects; promotional and marketing activities		Contract concluded with the personal data subject and (or) Consent.
		Conducting promotions, surveys, interviews, and testing on the website by the Company; testing of products, services, and features	achieving established goals; reaching the validity period of the subject's consents;	Consent.



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		Evaluation and analysis of the Company's operations, monitoring and improving the quality of the Company's services;		Consent.
		Registration and maintenance of user accounts on the website;;		Consent.
		Ensuring the operation and security of the Company's website.		Consent.
Section 2				
Website users who complete forms on the website, including applications, newsletter subscription forms, feedback forms, event registration forms, and other forms; Individuals who contact the Company on various matters, including through the hotline; Individuals who apply to the Company for the issuance of electronic signature keys and electronic signature verification certificates.	Full name; E-mail; Phone number; Postal address and (or) registration address; Information about the document, identifying the user (series number, date of issue, information about the authority that issued the document, identification number); Information about the purchased Company's services; Information about requests (complaints) of the personal data subject; Other data that the personal data subject indicates in the form to be filled out.	Carrying out actions required in accordance with a request of a personal data subject (replying to a request, providing consultation on a personal data subject's inquiry, and other actions);	achieving established goals; until the terms and conditions of the contract are reached; reaching the validity period of the subject’s consents; for a period of time by legislative acts of the Republic of Armenia	Contract concluded with the personal data subject and (or) Consent
		Issuance of electronic signature keys and electronic signature verification key certificates.		Contract concluded with the personal data subject and (or) Consent.
		Carrying out informational and promotional mailings, sending commercial proposals to personal data subjects;	achieving established goals; reaching the validity period of the subject’s consents;	Consent.
		Conducting promotional campaigns, surveys, interviews, and testing on the website by the Company;		Consent.
		Evaluation and analysis of the Company's performance, monitoring and improving the quality of the Company's services;		Consent.
		Ensuring the operation and security of the Company's website.	achieving established goals;until the terms and conditions of the contract are reached;reaching the validity period of the subject’s consents;for a period of time by legislative acts of the Republic of Armenia	Fulfilment of requirements of the legislation of the Republic of ArmeniaContract concluded with the personal data subject and (or) Consent.
		Ensuring compliance with the provisions of applicable legislation, and the execution of judicial acts as well as acts of other authorities or officials subject to enforcement in accordance with the law;		Fulfilment of requirements of the legislation of the Republic of Armenia
		Processing of inquiries from individuals and representatives of legal entities, including hotline inquiries.		Contract concluded with the personal data subject and (or) Consent.
		Suppression of unfair conduct on the part of personal data subjects, and assistance in the prevention, detection, and suppression of		

		offenses and crimes.		
Section 3				
Company counterparties; Representatives of Company counterparties; Employees of counterparties; Former employees of counterparties; Individuals with whom civil-law contracts have been concluded; Visitors to Company facilities; Individuals whose personal data are processed by the Company on behalf of counterparties.	Full name; Date of birth; Postal address and (or) registration address; Position; E-mail; Phone number; Information about the document, identifying the user (series number, date of issue, information about the authority that issued the document, identification number); Information about the purchased Company's services; Information about requests (complaints) of the personal data subject; Other data provided by the personal data subject within the framework of the conclusion and execution of the contract, as well as data necessary for the Company to comply with the requirements of the legislation of the Republic of Armenia, and provided by the personal data subject at the request of the Company. Biometric data	Preparation, conclusion, execution, modification, and termination of an agreement to which a personal data subject is a party (including counterparty due diligence);	achieving established goals; until the terms and conditions of the contract are reached; reaching the validity period of the subject's consents; for a period of time by legislative acts of the Republic of Armenia	Contract concluded with the personal data subject and (or) Consent.
		Carrying out communications with personal data subjects; interacting with counterparties and partners when performing procurement activities and pre-contractual work.		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent.
		Fulfillment of duties (powers) provided for by the legislative acts of the Republic of Armenia;		Legislative requirements, contract concluded with the personal data subject; Consent.
		Ensuring compliance with the provisions of the applicable legislation of the Republic of Armenia, execution of judicial acts, and acts of other authorities or officials subject to enforcement in accordance with the legislation of the Republic of Armenia;		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent.
		Conducting pre-trial and judicial work, including the recovery of accounts receivable;		
		Prevention and suppression of unfair conduct on the part of personal data subjects, and assistance in the prevention, detection, and suppression of offenses and crimes.		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject; Consent.
		Carrying out informational and promotional mailings;		Contract concluded with the personal data subject and (or) Consent.



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		Registering for events hosted by the Company;	achieving established goals; reaching the validity period of the subject's consents; Video recordings are stored for up to 90 days	Consent.
		Evaluation and analysis of the Company's performance, monitoring and improving the quality of the Company's services;		Consent.
		Registering and maintaining user accounts on the website.		Consent.
		Providing access to designated areas; Accounting for visits to the Company's premises.		Consent. Fulfilment of requirements of the legislation of the Republic of Armenia
Section 4				
The Company's counterparties; Representatives of the Company's counterparties.	Name, surname (in Latin); Disguised bank card number; Information about the payment system used. Constituent documents	Ensuring the operation of the recurrent payment system.	achieving established goals;until the terms and conditions of the contract are reached;reaching the validity period of the subject's consents;for a period of time by legislative acts of the Republic of Armenia	Contract concluded with the personal data subject.
Section 5				
Participants of the Company and affiliated persons of the Company; Shareholders of the Company; Employees of the Company; Former employees of the Company; Interns.	Full name; Date of birth; Postal address and (or) registration address; Position; E-mail; Phone number; Information about the document, identifying the user (series number, date of issue, information about the authority that issued the document, identification number); Other data provided by the personal data subject within the framework of registration of labour relations and implementation of labour relations, as well as data necessary for the Company to	Preparation, conclusion, performance, modification, and termination of an employment contract with a personal data subject, in particular, performing all actions that are or become necessary in the course of employment;	achieving established goals; until the terms and conditions of the contract are reached; before reaching the term and conditions of the employment contract; reaching the validity period of the subject's consents; for a period of time by legislative acts of the Republic of Armenia	Registration of labour relations, implementation of labour activities of the personal data subject in accordance with the legislation of the Republic of Armenia;
		Preparation, conclusion, and performance of civil law agreements;		Fulfilment of requirements of the legislation of the Republic of Armenia; Contract concluded with the personal data subject and (or) Consent.
		Carrying out communications with personal data subjects. Ensuring the labor rights and labor guarantees of employees; Ensuring labor and operational processes.		Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent.

	comply with the requirements of the legislation of the Republic of Armenia, and provided by the personal data subject at the request of the Company	Carrying out communications with personal data subjects.		Fulfilment of requirements of the legislation of the Republic of Armenia; In the event that such benefits, compensation and additional guarantees are not provided for by the legislation of the Republic of Armenia - Consent.
		Providing benefits, compensation, and additional guarantees at the employer's expense; assisting employees in obtaining education, professional development, and career advancement.		
		Ensuring the personal safety of employees; Monitoring the quantity and quality of work performed; Ensuring the preservation of the Company's property; Providing information to employees.		Fulfilment of requirements of the legislation of the Republic of Armenia.
		Maintaining personnel records and organizing employee accounting of the Company; generating statistical reporting and other relevant activities.		
Section 6				
Close relatives of Company employees.	Data provided by the personal data subject within the framework of registration of labour relations and implementation of labour relations, as well as data necessary for the Company to comply with the requirements of the legislation of the Republic of Armenia, and provided by the personal data subject at the request of the Company	Providing benefits, compensation, and additional guarantees at the employer's expense.	for a period of time by legislative acts of the Republic of Armenia	Fulfilment of requirements of the legislation of the Republic of Armenia; In the event that such benefits, compensation and additional guarantees are not provided for by the legislation of the Republic of Armenia – Consent.
Section 7				
Applicants for vacant positions in the Company	Full name; Date of birth; Postal address and (or) registration	Attracting candidates for vacant positions within the Company; Establishing and maintaining a talent pool.	achieving established goals; until the terms and conditions of the contract are reached;	Contract concluded with the personal data subject and (or) Consent.



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	address; E-mail; Phone number; Information about education; Information about work experience; Other data provided by the personal data subject.	Making decisions regarding the employment or refusal of employment of an Applicant.	before reaching the term and conditions of the employment contract; reaching the validity period of the subject's consents; for a period of time by legislative acts of the Republic of Armenia	Fulfilment of requirements of the legislation of the Republic of Armenia; Contract concluded with the personal data subject and (or) Consent.
		Maintaining an archive of information on candidates for vacant positions within the Company, subject to ensuring appropriate and specific measures to protect the fundamental rights and interests of the personal data subject.		Fulfilment of requirements of the legislation of the Republic of Armenia;Contract concluded with the personal data subject and (or) Consent.
Section 8				
Participants in events organized by the Company; Beneficiaries.	Full name; Date of birth; Postal address and (or) registration address; Position; E-mail; Phone number; Other data provided by the personal data subject.	Carrying out communications with personal data subjects;	achieving established goals; until the terms and conditions of the contract are reached; before reaching the term and conditions of the employment contract; reaching the validity period of the subject's consents; for a period of time by legislative acts of the Republic of Armenia	Fulfilment of requirements of the legislation of the Republic of Armenia Contract concluded with the personal data subject and (or) Consent.
		Providing access to an event hosted by the Company (admittance to the venue, sending links to online events, etc.);	achieving established goals; reaching the validity period of the subject's consents;	Consent.
		Providing information about the Company and its services;		Consent.
		Distributing newsletters regarding Company events.		Consent.
		Carrying out charitable activities.		