

## Terms and Packages of Video Surveillance

1. From the moment this order comes into force, the "Video Surveillance" service will be introduced. The "Video Surveillance" service is intended for video surveillance in various institutions.

2. The following services are available as part of the Video Surveillance service:

- the "Rental of Archival Storage" service,
- the "Platform Use" service.

3. The "Rental of Archival Storage" service provided for:

3.1 lasting 1 (one) day,

3.2 lasting 3 (three) days,

3.3 lasting 7 (seven) days,

3.4 lasting 14 (fourteen) days,

3.5 lasting 30 (thirty) days,

3.6 lasting 45 (forty-five) days,

3.7 lasting 90 (ninety) days,

3.8 lasting 90 (ninety) days, only archiving of events,

3.9 lasting 90 (ninety) days, full archiving.

3.10. The "Rental of Archival Storage" service is provided according to the price lists established in Table 1.1, Table 1.2, Table 1.3 below.

**Table 1.1.** Price list of the "**Rental of Archival Storage**" service for Retail Clients.

Rental of archival storage period	Rental of archival storage cost
1 (one) day	1,650 drams
3 (three) days	2,100 drams

7 (seven) days	3,000 drams
14 (fourteen) days	4,100 drams

Prices are indicated in Armenian drams, including VAT.

**Table 1.2.** Price list of the “**Rental of Archival Storage**” service for Wholesale Clients.

Rental of archival storage period	Rental of archival storage cost
3 (three) days	1,600 drams
7 (seven) days	2,200 drams
14 (fourteen) days	3,300 drams
30 (thirty) days	5,400 drams
45 (forty-five) days	7,100 drams
90 (ninety) days	12,300 drams

Prices are indicated in Armenian drams, including VAT.

**Table 1.3.** Price list of the “**Rental of Archival Storage**” service for “Order Collection Point” Clients.

Rental of archival storage period	Rental of archival storage cost
ninety (90) days duration, motion storage only, 5-12 kb/s	2,700 drams
duration 90 (ninety) days, full storage	6,750 drams

Prices are indicated in Armenian drams, including VAT.

**3.11** Within the framework of the “Rental of Archival Storage” service the “Temporary Suspension” is valid in accordance with the terms of the “Temporary Suspension” service, established by order of CEOs of GNC-ALFA CJSC and HYBRID SOLUTIONS LLC under No. 032 - 06 - 2017 - П5 - Л.

**4.** The “**Platform Use Payment**” service is provided according to the price list established in Table 2.

**4.1. Table 2.** Price list of the “**Platform Use**” service.

“Platform Use” for each video camera	750 drams
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Prices are indicated in Armenian drams, including VAT.

**4.2.** The price of **“Platform Use”** service included in the price list of the **“Rental of Archival Storage”** service.

**4.3.** Within the framework of the **“Platform Use”** service the **“Temporary Suspension”** service is available - according to the terms of the **“Temporary Suspension”** service, established by order of CEOs of GNC-ALFA CJSC and HYBRID SOLUTIONS LLC under No. 032 - 06 - 2017 - П5 - Л.

**5.** From the moment this order comes into force, the **“Rental of Video Cameras”** service will be introduced.

**5.1. “Rental of Video Cameras”** service provided by video camera models and according to the price list set out in Table 2 below.

**5.2. Table 2.** Price list of **“Rental of Video Cameras”** service.

Video camera model	Monthly fee for renting a video camera
Uniview IPC-3F22P-RB28	800 drams
Dahua IPC-HFW1230SP v2	800 drams

Prices are indicated in Armenian drams, including VAT.

**5.3.** In the case of individuals, a one-time fee is established for the installation of each video camera – an additional fee of 500 Armenian drams, including VAT, for each meter exceeding 30 meters.

For legal entities, there are two options:

- 1.** In the case of connecting up to 10 video cameras, a one-time fee is set for the installation of each video camera: in the case of laying a cable up to 30 meters – 10,000 drams and an additional fee of 500 drams for each meter exceeding 30 meters. Prices are indicated in Armenian drams, including VAT.
- 2.** In the case of more than 10 video cameras, a one-time fee is set for the installation of each video camera, based on the technical problems the Subscriber has and the requirements. Prices are indicated in Armenian drams, including VAT.

**5.4.** The video camera(s) remain the property of the Operator.

**5.5.** Installation and dismantling of the video camera(s) can also be performed by the Operator.

**5.6.** The “Rental of Video Cameras” provided only within the operator's availability zone.

**5.7.** Dismantling of the video camera(s) is carried out by the Operator upon request to turn off the video camera (or terminate the current contract). Dismantling of the video camera/cameras is carried out at no additional charge.

**5.8.** Within the framework the “Rental of Video Cameras” service the “Temporary Suspension” service is unavailable.

**5.9.** The “Rental of Video Cameras” service is not suspended due to late payments. The established monthly fee(s) for the video camera(s) provided within the framework of the “Rental of Video Cameras” service is/are accrued until the end of the contractual relationship provided for in the Subscription Agreement.

**6.** From the moment this order comes into force, the “Sale of Video Cameras” service will be introduced.

**6.1. Table 4.** Price list of the “**Sale of Video Cameras**” service.

Video camera model	Selling price of a video camera
Uniview IPC-3F22P-RB28	22,200 drams
Dahua IPCHFW1230SP v2	22,200 drams

Prices are indicated in Armenian drams, including VAT.

## **7. Transitions**

**7.1.** It is impossible to switch from the “Video Surveillance” service to other services of the Operator. It is not possible to switch from other Operator services to the “Video Surveillance” service.

## **8. Other conditions**

**8.1.** If the Uniview IPC-3F22P-RB28 and Dahua IPCHFW1230SP v2 video cameras provided to the Subscriber are damaged (the damage is not a consequence of a manufacturing defect in the Uniview IPC-3F22P-RB28 and Dahua IPC-HFW1230SP v2 cameras) or lost, then the Subscriber is obliged to reimburse the Operator for the price, specified in the Acceptance and Delivery Certificate(s) of the Device(s) in full – within 3 (three) banking days from the date of establishment of the fact of damage and/or loss of the Device(s).

**8.2.** If the video camera is lost not as a result of the action and/or inaction of the Subscriber, then the Subscriber is not responsible for the loss if the latter provides the Operator with the decision of the law enforcement agencies of the Republic of Armenia on this case.

**8.3.** If there is no decision of the law enforcement agencies of the Republic of Armenia to exclude the Subscriber's guilt in theft, then the Subscriber undertakes to pay the fine established by the Operator – in the manner prescribed by subclause 7.1 of this order.

**8.4.** If the Subscriber changes the address, the Operator undertakes to dismantle the video camera(s) from the current address and install the video camera(s) at the new address – in accordance with the terms of the "Address Change" service, established by order of CEOs of GNC-ALFA CJSC and HYBRID SOLUTIONS LLC under No. 017 - 08/15 - П5 - Л.

**9.** This order comes into force from the moment of signing.

**10.** The conditions established by this order come into force on 30.04.2024.

**11.** Control over the implementation of this order is assigned to the commercial director of GNC-ALFA CJSC.