OVIO

Wi-Fly Tariff Plan Terms and Conditions

1. The “Wi-Fly” tariff plan is a Broadband Internet service plan provided to individuals through GPON technology and includes the following tariff plans:

- Wi-Fly Economy / Wi-Fly Annual Economy
- Wi-Fly Regional / Wi-Fly Annual Regional
- Wi-Fly I / Wi-Fly Annual I
- Wi-Fly II / Wi-Fly Annual II
- Wi-Fly III / Wi-Fly Annual III
- Wi-Fly IV / Wi-Fly Annual IV

Table 1. Wi-Fly tariff plan price list

Prices are in Armenian drams (AMD) and include VAT.

Tariff plan	Speed	Wi-Fi device (with activated Wi-Fi service)	High-power Wi-Fi 6 device	Monthly fee
Wi-Fly Regional	40 Mbps	Included	Included	5200
Wi-Fly I	100 Mbps	Included	Included	6500
Wi-Fly II	200 Mbps	Included	Included	7500
Wi-Fly III	300 Mbps	Included	Included	8000
Wi-Fly IV	500 Mbps	Included	Included	9000

Table 2. Wi-Fly tariff plan price list in Gyumri and Alaverdi

Prices are in Armenian drams (AMD) and include VAT.

Tariff plan	Speed	Wi-Fi device (with activated Wi-Fi service)	High-power Wi-Fi 6 device	Monthly fee
Wi-Fly Economy	100 Mbps	Included	Not available	4500
Wi-Fly I	200 Mbps	Included	Included	6500
Wi-Fly II	300 Mbps	Included	Included	7500
Wi-Fly III	400 Mbps	Included	Included	8000
Wi-Fly IV	500 Mbps	Included	Included	9000

Table 3. Wi-Fly Annual tariff plan price list

Prices are in Armenian drams (AMD) and include VAT.

Tariff plan	Speed	Wi-Fi device (with activated Wi-Fi service)	High-power Wi-Fi 6 device	Monthly fee
Wi-Fly Annual Regional	40 Mbps	Included	Included	4700
Wi-Fly Annual I	100 Mbps	Included	Included	6000
Wi-Fly Annual II	200 Mbps	Included	Included	7000
Wi-Fly Annual III	300 Mbps	Included	Included	7500
Wi-Fly Annual IV	500 Mbps	Included	Included	8500

1. If the contract between the Operator and the Subscriber is terminated (unilaterally or by mutual agreement), the Wi-Fi device must be returned to the Operator.

2. The Wi-Fly Regional tariff plan is not available for subscription in Yerevan.

3. If the contract between the Operator and the Subscriber is terminated (unilaterally or by mutual agreement), the Wi-Fi device must be returned to the Operator.

4. If an additional service is included, the standard monthly fee for that additional service is not charged under this tariff plan.

5. If the contract between the Operator and the Subscriber is terminated (unilaterally or by mutual agreement), the Wi-Fi device must be returned to the Operator.

6. The Wi-Fly Regional tariff plan is not available for subscription in Yerevan.

Table 4. Wi-Fly Annual tariff plan price list in Gyumri and Alaverdi

Prices are in Armenian drams (AMD) and include VAT.

Tariff plan	Speed	Wi-Fi device (with activated Wi-Fi service)	High-power Wi-Fi 6 device	Monthly fee
Wi-Fly Annual Economy	100 Mbps	Included	Not available	4000
Wi-Fly Annual I	200 Mbps	Included	Included	6000
Wi-Fly Annual II	300 Mbps	Included	Included	7000
Wi-Fly Annual III	400 Mbps	Included	Included	7500
Wi-Fly Annual IV	500 Mbps	Included	Included	8500

7. If the contract between the Operator and the Subscriber is terminated (unilaterally or by mutual agreement), the Wi-Fi device must be returned to the Operator.

8. If an additional service is included, the standard monthly fee for that additional service is not charged under this tariff plan.

1.1. By subscribing to a “Wi-Fly Annual” tariff plan with a one-year commitment, the Subscriber begins receiving the Services at the rates (monthly fees) of the “Wi-Fly Annual” tariff plans and undertakes to use the plan and receive its benefits for one year (365 days) from the Service activation date. If the Subscriber has selected automatic contract renewal, after one year (365 days) the subscription agreement is automatically renewed for another year (365 days), and the Subscriber continues to receive the benefits of annual subscription. The same rule applies to each subsequent renewal: the contract is automatically renewed each year for another mandatory one-year (365-day) term unless the Subscriber opts out of automatic renewal by written application. The Subscriber may opt out when signing the subscription agreement or at any time before the mandatory term expires. In that case, after expiry of the mandatory term, Services are provided at the prices (monthly fees) and under the terms of the regular “Wi-Fly” tariff plans. [9]

When subscribing to the “Wi-Fly Annual” tariff plans specified in Tables 3 and 4, the Subscriber receives the following benefit:

1.2. When subscribing to the “Wi-Fly Annual” tariff plans specified in Tables 3 and 4, the Subscriber receives the following benefits:

1.2(i). In addition to the conditions in Tables 3 and 4, the Basic Services under the “Wi-Fly Annual” tariff plan are provided free of charge for the first two months. [Promotional note 1]

1.2(ii). In addition to the conditions in Tables 3 and 4, the Subscriber receives three visits for in-home technical maintenance without any additional fee.

Promotional note 1. This benefit is available only to new Subscribers and does not apply on automatic renewal. The start and end dates and other conditions of the “2 Months Free” special offer are available at www.ovio.am.

1.3. The conditions set out in clauses 1.2(i) and 1.2(ii) do not apply to the “Wi-Fly Annual Economy” tariff plan referred to in Table 2.

1.4. If a Subscriber joins a “Wi-Fly Annual” tariff plan as set out in clause 1.2 and, within one year (365 calendar days) of Service activation, temporarily suspends the Services as allowed by the terms or the Services are suspended due to late payment, the first two months of free Services referred to in clause 1.2 are not extended by the period of suspension.

1.5. If Services under a “Wi-Fly Annual” one-year subscription are temporarily suspended or suspended due to late payment, the mandatory subscription term and the period of application of the “Wi-Fly Annual” plan terms, including included benefits and the monthly fee, are extended by the length of the suspension.

2. Conditions for switching from existing tariff plans

2.1. If an existing Subscriber with a one-year commitment switches to any “Wi-Fly Annual” or “All in Annual” tariff plan specified in Tables 3 and 4 with a one-year commitment, the current agreement is renewed for another year. The

Subscriber stops receiving the previous plan terms and begins receiving the new plan terms, except for the benefits in clauses 1.2(i) and 1.2(ii).

2.2. If an existing Subscriber with a one-year commitment switches to any regular “Wi-Fly” tariff plan specified in Tables 1 and 2 or any “All in” tariff plan, the previous plan terms cease to apply and the new plan terms take effect, except for the benefits in clauses 1.2(i) and 1.2(ii). However, the mandatory annual subscription commitment remains in effect until the end of its originally established term.

2.3. If an existing Subscriber without a one-year commitment switches to any regular “Wi-Fly” tariff plan specified in Tables 1 and 2 or any “All in” tariff plan, the previous plan terms cease to apply and the new plan terms take effect, without a one-year commitment and excluding the benefits in clauses 1.2(i) and 1.2(ii).

2.4. If an existing Subscriber without a one-year commitment switches to any “Wi-Fly Annual” or “All in Annual” tariff plan specified in Tables 3 and 4, the previous plan terms cease to apply and the new plan terms take effect with a one-year commitment, except for the benefit in clause 1.2(i).

3. Terms for provision and use of high-power Wi-Fi 6 devices

3.1. A high-power Wi-Fi 6 device is included in all current All in / All in Annual and Wi-Fly / Wi-Fly Annual tariff plans, except All in Economy / All in Annual Economy, Wi-Fly Economy / Wi-Fly Annual Economy, and the Wink TV and Fixed Line tariff plans, which do not include a high-power Wi-Fi 6 device.

3.2. A high-power Wi-Fi 6 device is included at no additional charge in the tariff plans described in clause 4.1 of section 4 of these terms, for both new and existing Subscribers.

3.3. The former “Turbo” service is discontinued; accordingly, all active Turbo services become free of charge.

3.4. Subscribers whose tariff plans previously included a high-power Wi-Fi 6 device at no extra charge continue using those devices without any change.

3.5. If a Subscriber switches from a plan without a high-power Wi-Fi 6 device to a plan that includes it, the device is replaced only if: (a) the new plan has an Internet speed of ≥300 Mbps (Wi-Fly III / Wi-Fly IV, All in III / All in IV / All in V); or (b) the Subscriber submits a request for device replacement, in which case replacement is made regardless of speed.

3.6. If a Subscriber whose plan includes a high-power Wi-Fi 6 device switches to All in Economy / All in Annual Economy or Wi-Fly Economy / Wi-Fly Annual Economy, where that device is unavailable, the device is not replaced and the Subscriber continues using the existing high-power Wi-Fi 6 device.

3.7. High-power Wi-Fi 6 device models: WC0019, WC0020, HG6145F1.

3.8. Upon termination of the subscription agreement between the Operator and the Subscriber (unilaterally or by mutual agreement), devices WC0019, WC0020 and HG6145F1 must be returned to the Operator.

4. Other terms

4.1. The mandatory subscription term for “Wi-Fly Annual” tariff plans is considered completed when the Subscriber has used the Services included in the subscribed service/tariff plan for at least one year (365 days) from activation. If the subscription is terminated before the end of that period due to the Subscriber’s action or inaction, the Subscriber must pay the Operator all outstanding debt and an early termination fee of AMD 15,000 (fifteen thousand).