

"All in" Service Packages

"All in" / "All in Annual" service packages include "All in Economy" / "All in Annual Economy", "All in I" / "All in Annual I", and "All in II" / "All in Annual II" pricing packages that encompass two services: "Broadband Internet" and "Wink TV." The packages "All in III", "All in Annual III", "All in IV", "All in Annual IV", "All in V" / "All in Annual V" include three services: "Broadband Internet", "Wink TV", and "Fixed Line Telephony".

Table 1. Price list for "All in" service packages.

Service package "All in"	«All in Economy» ¹	«All in I»	«All in II»	«All in II»
Internet speed in the case of non annual subscription	100 Mbps	100 Mbps	150 Mbps	150 Mbps
Number of included TV channels in the case of an unlimited subscription	At least 70	At least 98	At least 134	At least 182
TV packages and movies	Available	Available	Available	Available
Ability to connect up to five screens	Included	Included	Included	Included
Rental of additional Wink TV device	Available	Available	Available	Available
Additional service "Turbo" ²	Available	Available	Available	Included
Duration of the TV on Demand service	3 days	3 days	3 days	3 days
Individual TV channels	Available	Available	Available	Available
Thematic packages	Available	Available	Available	Available
Wi-Fi Device (with activated Wi-Fi service) ³	Included	Included	Included	Included
Monthly fee ⁴	6500 AMD	8000 AMD	9000 AMD	9000 AMD

The prices are presented in AMD and include VAT.

Ծառայությունների փաթեթ All in	«All in III»	«All in IV»	«All in V»
Internet speed	300 Mbps	500 Mbps	800 Mbps
Number of included TV channels ⁵	At least 182	At least 182	At least 182
Free minutes within the network.	500	500	700
Free minutes to other local fixed networks.	200	200	300
TV packages and movies ⁶	Wink Online Theatre	More.tv	Wink +More TV
Ability to connect up to five screens	Included	Included	Included
Rental of additional Wink TV device	Available	Available	Available
Additional service "Turbo" ⁷	Included	Included	Included
Duration of the TV on Demand service	3 days	3 days	3 days
Individual TV channels	Available	Available	Available
Thematic packages	Available	Available	Available
Wi-Fi Device (with activated Wi-Fi service)	Included	Included	Included
Monthly fee ⁸	10400 AMD	13000 AMD	16500 AMD

The prices are presented in AMD and include VAT.

1 All in Economy/"All in Annual Economy" pricing packages are available only in the cities of Gyumri and Alaverdi.

2 The "Turbo" service is provided based on subscriber choice, meaning it's optional within the given pricing package. It's only activated if the subscriber desires. If not chosen, the "TurboSpeed AX1800" device is not installed at the subscriber's location.

3 In cases of unilateral or bilateral termination of the contract between the operator and the subscriber, the Wi-Fi device must be returned to the operator.

4 The specified monthly fees include a 500 AMD charge for providing the first TV device. The subscriber can choose not to receive the TV device, in which case the monthly fee for the package will be reduced by 500 AMD, which is the fee for the provision of the first TV device.:

5 The list of TV channels included in the "All in" service package is defined in Appendix 2 of these terms.

6 The composition and price list of TV packages and movies are determined by the terms outlined in agreement No. 053-12-2023-H5-L, signed by the General Director of "GNC-ALFA" CJSC and the General Director of "Hybrid Solutions" LLC.

7 The "Turbo" service is provided at the subscriber's discretion, regardless of whether it is included or available within the selected pricing package. It is activated solely based on the subscriber's request. If the subscriber chooses not to activate the "Turbo" service, it will not be enabled, and the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

8 The specified monthly fees include a 500 AMD charge for the provision of the first TV device. If the subscriber opts not to use the TV device, the monthly fee for their package will be reduced by 500 AMD, which is the fee for the first TV device.

Table 2. Price list for the "All in Annual" service packages.

All in Annual" Service Package	«All in Annual Economy» ⁹	«All in Annual I»	«All in Annual II»	«All in Annual II»
Internet speed	100 Mbps	100 Mbps	150 Mbps	150 Mbps
Number of included TV channels	At least 70	At least 98	At least 134	At least 182
TV packages and movies	Available	Available	Available	Available
Ability to connect up to five screens	Included	Included	Included	Included
Rental of additional Wink TV device	Available	Available	Available	Available
Additional service "Turbo" ¹⁰	Available	Available	Available	Included
Duration of the TV on Demand service	3 days	3 days	3 days	3 days
Individual TV channels	Available	Available	Available	Available
Thematic packages	Available	Available	Available	Available
Wi-Fi Device (with activated Wi-Fi service) ¹¹	Included	Included	Included	Included
Monthly fee ¹²	6000 AMD	7500 AMD	8500 AMD	8500 AMD

The prices are presented in AMD and include VAT.

"All in Annual" Service Package	«All in տարեկան III»	«All in տարեկան IV»	«All in տարեկան V»
Internet speed	300 Mbps	500 Mbps	800 Mbps
Number of included TV channels ¹³	At least 182	At least 182	At least 182
Free minutes within the network	500	500	700
Free minutes to other local fixed networks.	200	200	300
TV packages and movies ¹⁴	Wink Online Theatre	More.tv	Wink +More TV
Ability to connect up to five screens	Included	Included	Included
Rental of additional Wink TV device	Available	Available	Available
Additional service "Turbo" ¹⁵	Included	Included	Included
Duration of the TV on Demand service	3 days	3 days	3 days
Individual TV channels	Available	Available	Available
Thematic packages	Available	Available	Available
Wi-Fi Device (with activated Wi-Fi service)	Included	Included	Included
Monthly fee ¹⁶	9900 AMD	12500 AMD	16000 AMD

- 1.1. By subscribing to the "All in annual" tariff packages specified in Table 2 for a period of 1 (one) year, the Subscriber begins to use the Services at the rates (monthly fees) of the "All in annual" tariff packages and agrees to continue using the selected "All in annual" tariff packages for 1 (one) year (365 (three hundred sixty-five) days) from the activation date of the Service. After 1 (one) year (365 (three hundred sixty-five) days), the Subscriber's contract will be automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days). The Subscriber may refuse the automatic renewal condition when signing the subscription contract and up until the completion of the 1-year subscription; in this case, after 1 (one) year (365 (three hundred sixty-five) days), the Subscriber will automatically start using the rates (monthly fees) of the "All in" tariff packages. ¹⁷
- 1.2. Upon subscribing to the "All in annual" tariff packages specified in Table 2, the Subscriber receives the following benefit:
 - i. Within the framework of the "All in annual" service package, in addition to Table 2, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for the first 3 (three) months, meaning that the primary

⁹ The "All in Economy"/"All in Annual Economy" pricing packages are available only in the cities of Gyumri and Alaverdi.

¹⁰ The "Turbo" service is provided at the subscriber's discretion, meaning it is available only upon the subscriber's request, regardless of whether it is included or available within the selected pricing package. If the subscriber chooses not to activate the "Turbo" service, it will not be activated, and the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

¹¹ In the case of termination of the contract (unilateral or bilateral) between the operator and the subscriber, the Wi-Fi device must be returned to the operator.

¹² The specified monthly fees include a 500 AMD charge for providing the first TV device. If the subscriber chooses not to receive the TV device, the monthly fee for the package will be reduced by 500 AMD, which corresponds to the fee for the first TV device.

¹³ The list of TV channels included in the "All in" service package is defined in Appendix 2 of these terms.

¹⁴ The composition and pricing of TV packages and movies are determined by the conditions of agreement No. 053-12-2023-H5-L between the General Director of "GNC-ALFA" LLC and the General Director of "HYBRID SOLUTIONS" LLC.

¹⁵ The "Turbo" service is provided at the subscriber's discretion, meaning that regardless of whether the "Turbo" service is included or available within the specific tariff package, it is granted solely at the subscriber's request. If the subscriber does not wish to activate the "Turbo" service, it will not be activated, and accordingly, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

¹⁶ The specified monthly fees include a 500 AMD monthly charge for the provision of the first television device. The subscriber can choose not to utilize the provision of the television device, in which case the monthly fee of the subscriber's tariff package will be reduced by the amount of the monthly charge for the provision of the first television device, which is 500 AMD.

¹⁷ You can familiarize yourself with the terms of the "Automatic Renewal" service by following this link: www.ovio.am.

Services provided under this tariff package will be offered at a 50% discount during the first 3 months if the subscription is made exclusively through the Operator's Sales and Service Centers and Online subscription. This 50% (fifty percent) discount condition for the monthly fees during the first 3 (three) months does not apply if the subscription is made through other channels.¹⁸

- ii. Within the framework of the "All in annual" service package, in addition to Table 3, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for the first 4 (four) months, meaning that the primary Services provided under this tariff package will be offered at a 50% discount during the first 4 months if the sale is made through Active Sales, Agents, and Telemarketing. This 50% (fifty percent) discount condition for the monthly fees during the first 4 (four) months does not apply when sales are made through other channels.¹⁹
- iii. Within the framework of the "All in annual" service package, in addition to Table 2, the Subscriber receives three visits for In-house Technical Support services without any additional charge.

- 1.3. The 50% (fifty percent) discount condition for the monthly fees for the first 3 (three) months, as specified in clauses 1.2 (i) and (ii), and the 50% (fifty percent) discount condition for the monthly fee for the first 4 (four) months do not apply to the "All in" tariff packages specified in Table 1, as well as to the "All in annual Economy" tariff package specified in Table 2
- 1.4. If the Subscriber joins the "All in annual" service package as specified in clause 1.2 of these terms and temporarily suspends the provision of Services within 1 year (365 calendar days) from the activation of the Services according to the specified terms, or if the provision of Services is suspended due to delayed payments, then the duration of the 50% discount mentioned in clause 1.2 for the first three/four months of this tariff package will not be extended by the duration of the suspended period of Service provision.
- 1.5. Upon subscribing to the "All in annual" tariff packages for a period of 1 (one) year, in the event of a temporary suspension of service provision or suspension of services due to delayed payments, the mandatory subscription term for the respective services/tariff package and the terms of the "All in annual" tariff package, including the duration of the included services and the monthly fee for the tariff package, will be extended by the duration of the suspended period.

2. Conditions for changes to tariff packages from the current tariff packages.

- 2.1. If a subscriber with a current subscription for 1 (one) year switches to any of the "All in annual" or "Wi-Fly annual" tariff packages specified in Table 2 of these terms for a period of 1 (one) year, then the existing contract will be renewed for another 1 (one) year subscription. The Subscriber will cease to receive the terms of the previous tariff package and will begin to use the terms of the new tariff package.
- 2.2. If a subscriber with a current subscription for 1 (one) year switches to any tariff rate of the "All in" tariff package or "Wi-Fly" tariff package specified in Table 1 of these terms, then the Subscriber will cease to receive the terms of the previous tariff/services package and will begin to receive the terms of the new tariff/services package. However, the Subscriber will continue to use the new tariff/services package under the mandatory annual subscription conditions until the originally specified period for it expires.
- 2.3. If an existing subscriber switches to any tariff rate of the "All in" tariff package or "Wi-Fly" tariff package specified in Table 2 of these terms without a 1 (one) year subscription condition, then the Subscriber will cease to receive the terms of the previous tariff/services package and will begin to receive the terms of the new tariff/services package without the 1 (one) year subscription condition.
- 2.4. If an existing subscriber switches to any tariff rate of the "All in annual" tariff package or "Wi-Fly annual" tariff package specified in Table 3 of these terms without a 1 (one) year subscription condition, then the Subscriber will cease to receive the terms of the previous tariff/services package and will begin to receive the terms of the new tariff/services package under a 1 (one) year subscription condition.

¹⁸ The conditions specified in this clause apply exclusively to new subscribers.

¹⁹ The conditions specified in this clause apply exclusively to new subscribers.

3. Conditions for changes between the tariff packages specified by these terms.
- 3.1. If the Subscriber changes the tariff package during the period of 50% discount on the Services specified by these terms by switching to any tariff rate of the "All in annual" tariff packages or any tariff rate of the "Wi-Fly annual" tariff package, they will continue to use the Services provided under the new tariff package at a 50% discount until the originally specified period for the 50% discount expires. During the period mentioned in this clause, if the Subscriber switches to the "All in," "All in annual Economy," "Wi-Fly," "Wi-Fly annual Economy," "Wink TV," or "Fixed Line" tariff packages, the Subscriber will cease to use the Services at a 50% discount.
 - 3.2. If the Subscriber changes the tariff package between the "All in annual" tariff packages specified in Table 2 of these terms, the Subscriber will cease to receive the terms of the previous tariff/services package and will begin to receive the terms of the new tariff/services package. However, the Subscriber will continue to use the new tariff/services package under a mandatory annual subscription condition until the originally specified period for it expires. If the monthly fee for the new tariff rate/tariff package is at least not higher than that of the previous tariff package but lower, the Subscriber is obligated to pay a one-time transition fee of 2000 AMD.
 - 3.3. If the Subscriber has joined any of the "All in annual" tariff packages specified in Table 2 of these terms for a period of 1 (one) year and switches to any of the "Wi-Fly annual" tariff packages, and if the monthly fee for the new tariff rate/tariff package is at least not higher than that of the previous tariff package but lower, then the Subscriber is obligated to pay a one-time transition fee of 4000 AMD.
 - 3.4. If a subscriber with a current subscription for 1 (one) year switches to any tariff package without a 1 (one) year subscription condition, they are obligated to pay the Operator the full current debt and a cancellation fee of 15,000 AMD and will begin to receive the terms of the new tariff/services package without the 1 (one) year subscription condition.
 - 3.5. If the Subscriber switches from a tariff package of the "All in"/"All in annual" service package that includes the "Turbo" service to another tariff package that does not include the "Turbo" service, the monthly fee for the "Turbo" service will automatically come into effect within the new tariff package from the moment of the transition. In this case, the subscriber has the right to refuse the "Turbo" service. If the subscriber refuses the "Turbo" service, the TurboSpeed AX1800 device will be uninstalled from the Subscriber's residence according to the procedure established by the Operator.
 - 3.6. If the Subscriber switches from any tariff package of the "All in"/"All in annual" service package that does not include the "Turbo" service to another tariff package that includes the "Turbo" service, the monthly fee for the "Turbo" service will automatically cease to apply within the new tariff package from the moment of the transition.
 - 3.7. The Subscriber has the right to refuse the "Turbo" service at any time. In this case, the Operator will uninstall the TurboSpeed AX1800 device from the Subscriber's address, and the monthly fee for the service will cease to apply within the Subscriber's tariff package.
 - 3.8. In the event of termination of the Subscriber Agreement signed between the Operator and the Subscriber (whether unilateral or bilateral), the TurboSpeed AX1800 device is subject to return to the Operator.
 - 3.9. The mandatory subscription term for the "All in annual" tariff packages is considered complete when the Subscriber has used the subscribed service package/tariff package for a minimum of 1 year (365 (three hundred sixty-five) days) from the activation date of the included Services. If the subscription to the "All in annual" tariff packages is terminated before the specified term expires due to the Subscriber's actions or inactions, they are required to pay the Operator the full current debt and a cancellation fee of 15,000 AMD:
 - 3.10. In the case of unilateral termination of the Subscriber Agreement by a Subscriber who is a natural person, the termination of the Subscriber Agreement by the Operator is carried out exclusively upon the Subscriber's payment of the value of the Services rendered to them until the date of termination of the Subscriber Agreement (including the monthly subscription fee), as well as any other payments stipulated by the Operator for unilateral termination of the Subscriber Agreement (penalties, fines, cancellation fees), if such payments exist.