



Terms of the "Auto Prolongation" Service

1. The "Auto Prolongation" service is the automatic renewal for 1 year of the "All in annual"/"All in annual partner", "Wi-Fly annual"/"Wi-Fly annual partner" services/tariff packages provided to individuals.
 - 1.1. Both existing and new Subscribers, by joining one of the "All in annual"/"All in annual partner", "Wi-Fly annual"/"Wi-Fly annual partner" services/tariff packages for 1 year subscription, begin to use the Services at the tariffs (monthly fees) of the "All in annual"/"All in annual partner", "Wi-Fly annual"/"Wi-Fly annual partner" tariff packages and undertake to use the "All in annual"/"All in annual partner", "Wi-Fly annual"/"Wi-Fly annual partner" tariff packages for 1 year starting from the day of Service activation, receiving the benefits provided by the package. If the **Subscriber** has joined the Services under the condition of **auto prolongation**, then after 1 year, the **Subscriber's** contract, under the current conditions, is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days), and the **Subscriber** continues to receive the benefits of the Services provided under the terms of the annual subscription. This rule applies to each subsequent extension: the subscriber contract is automatically and periodically renewed for a mandatory term of 1 year on the same principle in the following years as well, unless the **Subscriber** waives the **Auto Prolongation** Service of the **Subscriber** contract based on their written application submitted in the prescribed manner.
 - 1.2. The **Subscriber** can waive the **auto prolongation** condition when concluding the subscription contract, as well as at any time before the expiration of the mandatory subscription period, by submitting an application at the Operator's sales and service centers, through the Telephone Service, or by logging into their Personal Account on the Operator's official website and submitting the corresponding application in the prescribed manner in the Personal Account.
 - 1.3. If the subscriber contract has been automatically renewed for another year within the scope of the "Auto Prolongation" service, the **Subscriber** can terminate the annual contract without penalty within 30 (thirty) days starting from the moment of the contract's **auto prolongation**.
 - 1.4. If the **Subscriber** waives the "Auto Prolongation" service, then after the expiration of the mandatory subscription, the **Subscriber's** contract becomes indefinite, and the terms of the "All in"/"All in partner", "Wi-Fly"/"Wi-Fly partner" tariff packages for indefinite subscription begin to apply. After waiving the "Auto Prolongation" service, the **Subscriber** can re-apply to activate the "Auto Prolongation" service on any day by submitting an application at the Operator's Sales and Service centers, through the Telephone Service, or by logging into their Personal Account on the Operator's official website and submitting the corresponding application in the prescribed manner in the Personal Account.
 - 1.5. If the **Subscriber** does not submit an application to waive the "Auto Prolongation" service within the terms specified in clause 1.2 of these terms, the Subscriber contract is automatically renewed for another year, the **Subscriber** continues to be provided with the benefits of the Services provided under the terms of the annual subscription, and the early termination of the Subscriber contract at the initiative of one of the Parties will lead to the obligation to pay a cancellation fee.
 - 1.6. An existing **subscriber** can join any new special offer¹ by renewing the current contract under the condition of a 1-year mandatory subscription. In this case, regardless of whether the "Auto Prolongation" service was activated within the previous annual contract or not, when the existing **Subscriber** renews their current contract, the duration of the "Auto Prolongation" service activated within the previous annual subscription is deactivated, and a new duration for the "Auto Prolongation" service is activated within the new annual subscription, if the **Subscriber** has joined the Services under the condition of **auto prolongation**.

¹ Special offer available to existing subscribers.

2. Procedure for notifying the **Subscriber** about the activation/deactivation of the "Auto Prolongation" Service.
 - 2.1. The Operator automatically sends an SMS message to the mobile phone number specified by the **Subscriber** in the Subscriber Contract 60 (sixty) days before the expiration of the annual subscription period, if:
 - ♣ If the "Auto Prolongation" service is active for the **Subscriber** 60 days before the expiration of the mandatory annual subscription, the Operator informs that the mandatory annual subscription contract will be automatically extended under the same conditions after 60 days, and the **Subscriber** will continue to use the benefits provided by the said contract.
 - 2.2. The Operator automatically sends an SMS message to the mobile phone number specified by the **Subscriber** in the Subscriber Contract 30 (thirty) days before the expiration of the annual subscription period, if:
 - ♣ If the "Auto Prolongation" service is not active for the **Subscriber**, the Operator informs that the mandatory annual subscription period will expire after 30 days, and the service tariff will increase and/or the benefits of the Services provided under the terms of the annual subscription will cease, according to the terms of the indefinite tariff packages, and it will be offered to activate the "Auto Prolongation" service.
 - 2.3. If the **Subscriber** has received a notification 60/30 days before the expiration of the mandatory annual subscription period in the manner specified in clause 2 of these terms, after which their active Services have been suspended (the **Subscriber** has activated the "Temporary Suspension" service or the Services have been suspended by the Operator due to debt), then the 60-day period mentioned in this clause will be extended by the number of days the Services were suspended.