

## Terms of the "Wi-Fly" Tariff Plan

- The "Wi-Fly" tariff plan is a tariff plan for the "Broadband Internet" service provided via GPON technology for individuals and includes the following tariff plans:
  - "Wi-Fly Econom" / "Wi-Fly Annual Econom",
  - "Wi-Fly Regional" / "Wi-Fly Annual Regional",
  - "Wi-Fly I" / "Wi-Fly Annual I",
  - "Wi-Fly II" / "Wi-Fly Annual II",
  - "Wi-Fly III" / "Wi-Fly Annual III",
  - "Wi-Fly IV" / "Wi-Fly Annual IV".

Table 1. Price List of the "Wi-Fly" Tariff Plan

Prices are presented in AMD and include VAT.

"Wi-Fly" Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service) <sup>1</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly regional» <sup>2</sup>	40 Mbps	Included	available	5200
«Wi-Fly I»	100 Mbps	Included	available	6500
«Wi-Fly II»	200 Mbps	Included	available	7500
«Wi-Fly III»	300 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 2. Price List of the "Wi-Fly" Tariff Plan in the cities of Gyumri and Alaverdi.

Prices are presented in AMD and include VAT.

"Wi-Fly" Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service) <sup>3</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly economy»	100 Mbps	Included <sup>4</sup>	available <sup>5</sup>	4500
«Wi-Fly I»	200 Mbps	Included	Included	6500
«Wi-Fly II»	300 Mbps	Included	Included	7500
«Wi-Fly III»	400 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 3. Price List of the "Wi-Fly Annual" Tariff Plan

Prices are presented in AMD and include VAT.

«Wi-Fly annual» Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service) <sup>6</sup>	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual regional» <sup>7</sup>	40 Mbps	Included	available	4700
«Wi-Fly annual I»	100 Mbps	Included	available	6000
«Wi-Fly annual II»	200 Mbps	Included	available	7000
«Wi-Fly annual III»	300 Mbps	Included	available	7500

<sup>1</sup> In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>2</sup> The "Wi-Fly Regional 4900" tariff plan cannot be connected in Yerevan city

<sup>3</sup> In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>4</sup> If any additional service is included, then within the framework of the given tariff plan the established monthly fee for that additional service is not charged. The "Turbo" service is provided at the Subscriber's choice, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided exclusively at the Subscriber's request. If the Subscriber does not wish to activate the "Turbo" service, it is not activated, and accordingly, the "TurboSpeed AX1800" device is not installed at the Subscriber's address.

<sup>5</sup> If any additional service is available, it can be activated within the framework of the given tariff plan by paying the established monthly fee.

<sup>6</sup> In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>7</sup> The "Wi-Fly Regional 4900" tariff plan cannot be subscribed to in Yerevan city.

«Wi-Fly annual IV»	500 Mbps	Included	available	8500
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Table 4. Price List of the "Wi-Fly Annual" Tariff Plan in the cities of Gyumri and Alaverdi.

Prices are presented in AMD and include VAT.

«Wi-Fly annual» Tariff Plan	Speed	Wi-Fi Device (with activated Wi-Fi service <sup>8</sup> )	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual economy»	100 Mbps	Included <sup>9</sup>	available <sup>10</sup>	4000
«Wi-Fly annual I»	200 Mbps	Included	Included	6000
«Wi-Fly annual II»	300 Mbps	Included	Included	7000
«Wi-Fly annual III»	400 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

1.1. By connecting to the "Wi-Fly Annual" tariff plans specified in Tables 3 and 4, with a mandatory subscription term of 1 (one) year, the Subscriber begins to use the Services under the tariffs (monthly fees) of the "Wi-Fly Annual" plans and automatically agrees to the automatic renewal of their contract for another 1 (one) year (365 (three hundred sixty-five) days). That is, after 1 (one) year (365 (three hundred sixty-five) days), the Subscriber's contract is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days) on a mandatory basis, and the Subscriber continues to receive the benefits provided under the annual subscription terms. This rule applies to each subsequent renewal: the Subscriber Agreement is automatically re-executed for 1 (one) year (365 (three hundred sixty-five) days) in the following years under the same principle, unless the Subscriber refuses the automatic renewal service by submitting a written application. The Subscriber may refuse the "Auto-Renewal" service only within the period of 60 (sixty) days prior to the end of the mandatory annual subscription term, by submitting an application at the Operator's sales and service offices.

1.2. By connecting to the "Wi-Fly Annual" tariff plans specified in Tables 3 and 4, the Subscriber receives the following benefit:

- i. Within the framework of the "Wi-Fly Annual" tariff plan specified in Tables 3 and 4, starting from the activation of the main Services, the Subscriber's account is credited with the amount specified in Table 5, depending on the tariff plan, if the sale is carried out through Active Sales, Agents, or via Phone Calls /Telesales/. <sup>11</sup>

Table 5. "Wi-Fly Annual" Tariff Plan					
	Wi-Fly annual regional	Wi-Fly annual I	Wi-Fly annual II	Wi-Fly annual III	Wi-Fly annual IV
Amount credited to the subscriber account	9000	13000	17000	19000	22000

- ii. Within the framework of the "Wi-Fly Annual" tariff plan specified in Tables 3 and 4, starting from the activation of the main Services, the Subscriber's account is credited with the amount specified in Table 6, depending on the tariff plan, if the sale is carried out through Sales and Service Offices or via Online Subscription. <sup>12</sup>

<sup>8</sup> In the event of termination of the contract between the Operator and the Subscriber (unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

<sup>9</sup> If any additional service is included, then within the framework of the given tariff plan the established monthly fee for that additional service is not charged. The "Turbo" service is provided at the Subscriber's choice, meaning that regardless of whether the "Turbo" service is included or available within the given tariff plan, it is provided exclusively at the Subscriber's request. If the Subscriber does not wish to activate the "Turbo" service, it is not activated, and accordingly, the "TurboSpeed AX1800" device is not installed at the Subscriber's address.

<sup>10</sup> If any additional service is available, it can be activated within the framework of the given tariff plan by paying the established monthly fee.

<sup>11</sup> The condition set forth in this clause applies exclusively to new subscribers. Under the terms of this clause, the Subscriber may receive the amount credited to their subscriber account only by bank transfer to their personal account, by submitting a written application at one of the Operator's sales and service offices, provided that they have no outstanding monetary obligations to the Operator and/or for services jointly provided with the Operator.

<sup>12</sup> The condition set forth in this clause applies exclusively to new subscribers. Under the terms of this clause, the Subscriber may receive the amount credited to their subscriber account only by bank transfer to their personal account, by submitting a written application at one of the Operator's sales and service offices, provided that they have no outstanding monetary obligations to the Operator and/or for services jointly provided with the Operator.

Table 6. "Wi-Fly Annual" Tariff Plan					
	Wi-Fly annual regional	Wi-Fly annual I	Wi-Fly annual II	Wi-Fly annual III	Wi-Fly annual IV
Amount credited to the subscriber account	5000	6000	7000	8000	9000

- iii. Within the framework of the "Wi-Fly Annual" tariff plan specified in Tables 3 and 4, the Subscriber receives three visits under the In-Apartment Technical Maintenance Service without any additional charge.
- 1.3. The conditions set forth in subclauses i, ii, iii of clause 1.2 of these terms do not apply to the "Wi-Fly" tariff plan specified in Table 1. The conditions set forth in subclauses i, ii of clause 1.2 of these terms do not apply to the "Wi-Fly Annual Econom" tariff plan specified in Table 2.
- 1.4. If the Subscriber, in accordance with these terms, connects to the "Wi-Fly Annual" tariff plan and, within 1 (one) year (365 calendar days) from the activation of the Services, temporarily suspends the provision of the Services in the manner established by the terms, or if the provision of the Services is suspended due to payment delays, then within the framework of that tariff plan, the period for providing the conditions set forth in subclauses i, ii, iii of clause 1.2 of these terms is not extended by the duration of the suspension of service provision.
- 1.5. If the Subscriber has connected under the conditions set forth in subclauses i, ii of clause 1.2 of these terms, then starting from the activation of the main Services, for 4 (four) consecutive months they may not change the tariff/tariff plan if the monthly fee of the new tariff/tariff plan is less than the monthly fee of the previous tariff plan.
- 1.6. By connecting to the "Wi-Fly Annual" tariff plans with a mandatory subscription term of 1 (one) year, in the event of temporary suspension of service provision or suspension due to payment delays, the mandatory subscription term for these services/tariff plan, as well as the conditions of the "Wi-Fly Annual" tariff plan—including the package inclusions and the validity of the tariff plan's monthly fee—are extended by the duration of the suspension period.

## 2. Conditions for changing tariff plans: from existing tariff plans

- 2.1 If an existing subscriber with a mandatory 1 (one) year subscription switches to one of the "Wi-Fly Annual" or "All in Annual" tariff plans specified in Tables 3 and 4, also with a mandatory 1 (one) year subscription, the existing contract is renewed for another 1 (one) year. The Subscriber ceases to receive the conditions of the previous tariff plan and begins to use the conditions of the new tariff plan, except for the conditions set forth in subclauses i, ii of clause 1.2 of these terms.
- 2.2 If an existing subscriber with a mandatory 1 (one) year subscription switches to any "Wi-Fly" or "All in" tariff plan specified in Tables 1 and 2, the Subscriber ceases to receive the conditions of the previous tariff/service package and begins to receive the conditions of the new tariff/service package, except for the conditions set forth in subclauses i, ii, iii of clause 1.2 of these terms. However, the Subscriber continues to use the new tariff/service package under the mandatory annual subscription terms until the end of the initially established period.
- 2.3 If an existing subscriber without a mandatory 1 (one) year subscription switches to any "Wi-Fly" or "All in" tariff plan specified in Tables 1 and 2, the Subscriber ceases to receive the conditions of the previous tariff/service package and begins to receive the conditions of the new tariff/service package without a mandatory annual subscription, except for the conditions set forth in subclauses i, ii, iii of clause 1.2 of these terms.
- 2.4 If an existing subscriber without a mandatory 1 (one) year subscription switches to any "Wi-Fly Annual" or "All in Annual" tariff plan specified in Tables 3 and 4, the Subscriber ceases to receive the conditions of the previous tariff/service package and begins to receive the conditions of the new tariff/service package with a

mandatory 1 (one) year subscription, except for the conditions set forth in subclauses i, ii of clause 1.2 of these terms.

**3 Conditions for changing tariff plans: between the tariff plans established by these terms**

- 3.1** If the Subscriber switches from a "Wi-Fly"/"Wi-Fly Annual" service package tariff plan that includes the "Turbo" service to another tariff plan where the "Turbo" service is not included, then the monthly fee for the "Turbo" service automatically starts applying within the new tariff plan from the moment of the switch. In this case, the Subscriber has the right to refuse the "Turbo" service. If the Subscriber refuses the "Turbo" service, the TurboSpeed AX1800 device is dismantled from the Subscriber's residence according to the procedure established by the Operator.
- 3.2** If the Subscriber switches from any "Wi-Fly"/"Wi-Fly Annual" service package tariff plan that does not include the "Turbo" service to another tariff plan where the "Turbo" service is included, then the monthly fee for the "Turbo" service automatically ceases to apply within the new tariff plan from the moment of the switch. The Subscriber has the right to refuse the "Turbo" service at any time. In this case, the Operator dismantles the TurboSpeed AX1800 device from the Subscriber's address, and the monthly fee for the service ceases to apply within the Subscriber's tariff plan. In the event of termination of the Subscriber Agreement between the Operator and the Subscriber (unilaterally or mutually), the TurboSpeed AX1800 device must be returned to the Operator.
- 3.3** The mandatory subscription term for the "Wi-Fly Annual" tariff plans is considered completed when the Subscriber uses the services included in the subscribed service package/tariff plan for at least 1 (one) year (365 (three hundred sixty-five) days) starting from the activation date. If the subscription to the "Wi-Fly Annual" tariff plans is terminated before the established period due to the Subscriber's actions or inactions, the Subscriber must fully pay the current debt and a penalty of 15,000 (fifteen thousand) AMD.
- 3.4** In the event of unilateral termination of the Subscriber Agreement by the Subscriber who is an individual, the termination of the Agreement by the Operator is carried out exclusively upon the Subscriber's payment of the cost of the Services provided to them until the date of termination (cessation) of the Agreement, including the monthly subscription fee, as well as other payments (penalties, fines, termination fees) stipulated by the Operator for unilateral termination of the Agreement, if such exist.