



Service Renewal and «Auto-Renewal» Service Terms

Service Renewal Terms

By sending the word "Ujn" from my mobile phone number to the short code 5009, I confirm that I am subscribing to the services provided by "GNC-ALFA" CJSC or jointly provided by "GNC-ALFA" CJSC and "Hybrid Solutions" LLC with a mandatory one-year subscription, including agreeing to the terms of the "Auto-Renewal" Service. I have read the terms of the mandatory one-year subscription and have no objections to them.

Auto-Renewal Service Terms

1. The "Auto-Renewal" service applies to the "Wi-Fly Annual" and "All-in Annual" service plans/tariff packages offered to individual customers, ensuring their automatic renewal for one (1) year.
2. By subscribing to the "All-in Annual" and "Wi-Fly Annual" services/tariff packages under a one-year mandatory subscription agreement, the subscriber agrees to use the selected "All-in Annual" and "Wi-Fly Annual" tariff packages continuously for one (1) year (365 days) from the service activation date. Additionally, the subscriber automatically agrees to the automatic renewal of their contract for another one (1) year (365 days). This means that after one (1) year (365 days), the subscription is automatically renewed for another one (1) year (365 days), and the subscriber continues to receive the benefits of the annually subscribed services.
3. The subscriber can opt out of the "Auto-Renewal" service at any time during the one-year (365-day) period by submitting a request at one of



the operator's sales and service centers or via the "Telephone Support" service. If the subscriber opts out of the "Auto-Renewal" service, their subscription will not be automatically renewed after one (1) year (365 days). Instead, the contract will become non-fixed-term, and the terms of the "Wi-Fly" and/or "All-in" non-fixed-term service plans will apply.

4. After opting out of the "Auto-Renewal" service, the subscriber may re-activate it at any time by submitting a request at the operator's sales and service center or via the "Telephone Support" service.
5. If the subscriber does not submit a request to cancel the "Auto-Renewal" service within one (1) year (365 days) and the contract is automatically renewed, then it is not possible to cancel the mandatory one-year subscription before the end of the renewed term. However, the subscriber may opt out of the "Auto-Renewal" service at any time, as per clause 3, to prevent further automatic renewal for the next period.
6. An active subscriber can sign up for any new special offer by renewing their existing contract under the one-year mandatory subscription terms. In this case, regardless of whether the "Auto-Renewal" service was activated under the previous annual contract, the previous "Auto-Renewal" service term is deactivated, and a new "Auto-Renewal" term starts under the new annual subscription contract.

The mandatory subscription period for the "All-in Annual" and "Wi-Fly Annual" services/tariff packages is considered complete when the subscriber has used the subscribed service/tariff package for at least one (1) year (365 days) from the activation date.

If the subscriber terminates the "All-in Annual" and "Wi-Fly Annual" service subscription before the mandatory term is completed (either actively or through inaction), they are fully obligated to pay the outstanding balance and an early termination fee of 15,000 AMD.



In the event of unilateral termination of the contract by an individual subscriber, the operator will finalize the contract termination only after the subscriber has settled all outstanding payments, including the monthly subscription fee, any applicable penalties, fines, or termination fees imposed by the operator, if applicable.