



**Terms of the «All in» / «All in annual» service packages**

1. «All in» / «All in annual» are service packages, within which the «All in Economy» / «All in annual Economy» and «All in I» / «All in annual I», «All in II» / «All in annual II» tariff packages include two services: «Broadband Internet» and «Wink TV», while the «All in III», «All in annual III», «All in IV», «All in annual IV», «All in V» / «All in annual V» tariff packages include three services: «Broadband Internet», «Wink TV», and «Fixed Telephony».

**Table 1. Price list of the «All in» service package**

All in service package	"All in Economy"	"All in I"	"All in II"	"All in II" Regional
Internet speed	100 Mb/s	100 Mb/s	150 Mb/s	150 Mb/s
Number of included TV channels	at least 88	at least 115	at least 150	at least 198
Television packages, movies and series	available	available	available	available
Ability to connect up to five screens	included	included	included	included
Additional Wink TV device rental	available	available	available	available
Additional service "Turbo"	available	included	included	included
Previous programs (TV on Demand) service duration	3 days	3 days	3 days	3 days
Individual TV channels	available	available	available	available
Wi-Fi Device (with activated Wi-Fi service)	included	included	included	included
<b>Monthly fee</b>	<b>6500 AMD</b>	<b>8000 AMD</b>	<b>9000 AMD</b>	<b>9000 AMD</b>

Prices are presented in AMD and include VAT.

Service package All in	"All in III"	"All in IV"	"All in V"
Internet speed	300 Mb/s	500 Mb/s	800 Mb/s
Number of included TV channels	at least 198	at least 200	at least 200
Free minutes within the network	500	500	700
Free minutes to other local fixed networks	200	200	300
TV packages, movies and series	Online cinema Wink	More.tv	Wink + More TV
Ability to connect up to five screens	included	included	included
Additional Wink TV device rental	available	available	available
Additional service "Turbo"	included	included	Included
Past Programs (TV on Demand) Service duration	3 days	3 days	3 days
Individual TV channels	Available	Available	Available
Wi-Fi Device (with activated Wi-Fi service)	included	included	included
<b>Monthly fee</b>	<b>10400 AMD</b>	<b>13000 AMD</b>	<b>16500 AMD</b>

Prices are presented in AMD and include VAT.

**Table 2. Price list of the «All in annual» service package**

All in annual service package	"All in annual Economy"	«All in Annual I»	«All in Annual II»	«All in Annual II» Regional
Internet speed	100 Mbps	100 Mbps	150 Mbps	150 Mbps
Number of included TV channels	at least 88	at least 115	at least 150	at least 198
Television packages and movies	available	available	available	available
Ability to connect up to five screens	included	included	included	included
Additional Wink TV device rental	available	available	available	available
Additional "Turbo" service	available	included	included	included
Previous programs (TV on Demand) service duration	3 days	3 days	3 days	3 days
Individual TV channels	available	available	available	available
Wi-Fi Device (with activated Wi-Fi service)	included	included	included	included
<b>Monthly fee</b>	<b>6000 AMD</b>	<b>7500 AMD</b>	<b>8500 AMD</b>	<b>8500 AMD</b>

Prices are presented in AMD and include VAT.

All in annual service package	"All in annual III"	"All in annual IV"	"All in annual V"
Internet speed	300 Mb/s	500 Mb/s	800 Mb/s



Number of included TV channels	at least 198	at least 200	at least 200
Free minutes within the network	500	500	700
Free minutes to other local fixed networks	200	200	300
TV packages and movies	Online cinema Wink	More.tv	Wink +More TV
Ability to connect up to five screens	included	included	included
Additional Wink TV device rental	available	available	available
Additional service "Turbo"	included	included	included
Previous broadcasts (TV on Demand) service duration	3 days	3 days	3 days
Individual TV channels	available	available	available
Wi-Fi Device (with activated Wi-Fi service)	included	included	included
<b>Monthly fee</b>	<b>9900 AMD</b>	<b>12500 AMD</b>	<b>16000 AMD</b>

- 1.1. By subscribing to the «All in annual» tariff packages with a subscription term of 1 (one) year, the Subscriber begins using the Services at the tariffs (monthly fees) of the «All in annual» tariff packages and undertakes to use the «All in annual» tariff packages for 1 (one) year (365 (three hundred sixty-five) days) from the Service activation date, receiving the benefits provided within the package. If the Subscriber has joined the Services under the automatic renewal condition, then after 1 (one) year (365 (three hundred sixty-five) days) the Subscriber's contract is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days), and the Subscriber continues to receive the benefits of the Services provided under the terms of the annual subscription. This rule applies to each subsequent extension—the Subscription Agreement is automatically renewed periodically under the same principle for a mandatory term of 1 (one) year (365 (three hundred sixty-five) days) in the following years as well, unless the Subscriber refuses the automatic renewal of the Subscription Agreement based on a written request. The Subscriber may refuse the automatic renewal condition when concluding the subscription agreement, as well as at any time before the end of the mandatory subscription term; in such case, after the expiration of the mandatory subscription term, the Services will be provided to the Subscriber in accordance with the tariffs (monthly fees) and terms of the «All in» tariff packages.
- 1.2. **In case of joining the «All in annual» tariff packages defined in Table 2, the Subscriber receives the following benefit:**
- i. Within the framework of the «All in annual» service package, in addition to the main Services specified in Table 2, from the moment of activation the Subscriber's account is credited with the amount specified in Table 3 according to the tariff package, if the sale is carried out through Active Sales, Agents, and Phone Calls /Telesales/.

Table 3. "All in annual" service package

	All in Annual I	All in Annual II	All in Annual III	All in Annual IV	All in Annual V
To the subscription account Amount credited	22500	25500	29700	37500	48000

- ii. Within the framework of the "All in annual" service package, in addition to the main Services specified in Table 2, starting from the moment of activation of the Services, the Subscriber's account is credited with the amount specified in Table 4, according to the tariff packages<sup>26</sup>, if the sale is carried out in Sales and Service centers and through Online subscription.

Table 4. "All in Annual" service package

	All in Annual I	All in Annual II	All in Annual III	All in Annual IV	All in Annual V
Subscription account Amount of replenishment	15000	17000	19800	25000	32000

- iii. Within the framework of the "All in annual" service package, in addition to Table 2, the Subscriber receives three visits of In-apartment technical support service without charging an additional fee.
- 1.3. The conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms do not apply to the "All in annual Economy" tariff package defined in Table 2.
- 1.4. If the Subscriber joins the "All in annual" service package in accordance with the procedure defined in clauses 1.1 and 1.2 of these terms and, within 1 year (365 calendar days) from the moment of activation of the Services, temporarily suspends the provision of Services in accordance with the procedure defined by the terms or the provision of Services is suspended due to late payments, then the period for provision of the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms within the given tariff package shall not be extended by the duration of the suspension period of the Services.
- 1.5. If the Subscriber has subscribed to the conditions defined in subpoints i., ii. of clause 1.2 of these terms, then starting from the activation of the main Services, for 4 (four) consecutive months the Subscriber may not change the tariff/ tariff package if the monthly fee of the new tariff/ tariff package is not at least equal to the monthly fee of the previous tariff package.
- 1.6. By subscribing to the "All in annual" tariff packages with a subscription condition of 1 (one) year, in case of temporary suspension of service provision or suspension of service provision due to late payments, the mandatory subscription period for the given services/tariff package and the validity period of the "All in annual" tariff package conditions, including the inclusions in the package and the monthly fee of the tariff package, shall be extended by the duration of the suspension period.

**2. Conditions for changes of tariff packages from the current tariff packages**



- 2.1. If a current subscriber with a subscription condition of 1 (one) year switches to any of the “All in annual” or “Wi-Fly annual” tariff packages defined in Table 2 of these terms with a subscription condition of 1 (one) year, then the current contract shall be renewed for another 1 (one) year subscription period, the Subscriber shall cease to receive the conditions of the previous tariff package and shall begin to use the conditions of the new tariff package, except for the conditions defined in subpoints i., ii. of clause 1.2 of these terms.
- 2.2. If a current subscriber with a subscription condition of 1 (one) year switches to any tariff of the “All in” tariff package or the “Wi-Fly” tariff package, then in that case the Subscriber shall cease to receive the conditions defined by the previous tariff/service package and shall begin to receive the conditions defined by the new tariff/service package, except for the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms; however, the Subscriber shall continue to use the new tariff/service package under the mandatory annual subscription condition until the expiration of the period initially defined for it.
- 2.3. If a current subscriber without a 1 (one) year subscription condition switches to any tariff of the “All in” tariff package or the “Wi-Fly” tariff package defined in Table 2 of these terms, then in that case the Subscriber shall cease to receive the conditions defined by the previous tariff/service package and shall begin to receive the conditions defined by the new tariff/service package without a 1 (one) year subscription condition, except for the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms:
- 2.4. If the active Subscriber switches, without a 1 (one) year subscription commitment, to any of the “All in annual” tariff packages or the “Wi-Fly annual” tariff packages defined in Table 2 of these Terms, then in such case the Subscriber ceases to receive the conditions defined under the previous tariff/service package and begins to receive the conditions defined under the new tariff/service package with a 1 (one) year subscription commitment, except for the conditions defined in Clause 1.2, subclauses i., ii. of these Terms.
- 2.5. If the active Subscriber subscribes to one of the tariff packages defined in Table 2 of these Terms with a 1 (one) year subscription commitment, then the Subscriber receives only the condition defined in Clause 1.2., subclause iii. of these Terms.

### **3. Changes between tariff packages defined by these Terms**

- 3.1. If the Subscriber has subscribed to any of the “All in annual” tariff packages defined in Table 2 of these Terms with a 1 (one) year subscription commitment and switches to any of the “Wi-Fly annual” tariff packages, then the Subscriber is obliged to pay a one-time switching fee of 4000 AMD.
- 3.2. If the Subscriber switches from a tariff package of the “All in”/“All in annual” service package that includes the “Turbo” service to another tariff package that does not include the “Turbo” service, then the monthly fee defined for the “Turbo” service becomes applicable within the new tariff package automatically starting from the moment of the switch. In this case, the Subscriber has the right to refuse the “Turbo” service. If the Subscriber refuses the “Turbo” service, then the TurboSpeed AX1800 device is dismantled from the Subscriber’s apartment in accordance with the procedure defined by the Operator.
- 3.3. If the Subscriber switches from any tariff package of the “All in”/“All in annual” service package that does not include the “Turbo” service to another tariff package that includes the “Turbo” service, then the monthly fee defined for the “Turbo” service ceases to apply within the new tariff package automatically starting from the moment of the switch.
- 3.4. The Subscriber has the right to refuse the “Turbo” service at any time. In such case, the Operator dismantles the TurboSpeed AX1800 device from the Subscriber’s address, and the monthly fee defined for the service ceases to apply within the Subscriber’s tariff package.
- 3.5. In the event of termination (unilateral or bilateral) of the Subscription Agreement concluded between the Operator and the Subscriber, the TurboSpeed AX1800 Device is subject to return to the Operator.
- 3.6. The mandatory subscription period for the “All in annual” tariff packages is considered completed when the Subscriber uses the subscribed service package/tariff package for at least 1 year (365 (three hundred sixty-five) days) starting from the date of activation of the Services included in the package. In case of termination of the “All in annual” tariff package subscription before the defined period due to the action or inaction of the Subscriber, the latter shall fully pay the current debt to the Operator and a termination fee in the amount of 15000 (fifteen thousand) AMD.