

Terms of the "Wi-Fly" Tariff Package

1. «The **"Wi-Fly"** tariff package is a **Broadband Internet** service tariff package provided by **"GNC-ALFA"** CJSC to individuals using **GPON** technology.

- **"Wi-Fly Economy" / "Wi-Fly Annual Economy" Tariff Package**
- **"Wi-Fly Regional" / "Wi-Fly Annual Regional" Tariff Package**
- **"Wi-Fly I" / "Wi-Fly Annual I" Tariff Package**
- **"Wi-Fly II" / "Wi-Fly Annual II" Tariff Package**
- **"Wi-Fly III" / "Wi-Fly Annual III" Tariff Package**
- **"Wi-Fly IV" / "Wi-Fly Annual IV" Tariff Package**

Table 1. "Wi-Fly" Tariff Package Pricing

Prices are listed in AMD and include VAT.

«Wi-Fly» packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) ¹	Additional Service "Turbo"	Monthly Fee
«Wi-Fly regional» ²	40 Mbps	Included	Available	5200
«Wi-Fly I»	100 Mbps	Included	Available	6500
«Wi-Fly II»	200 Mbps	Included	Available	7500
«Wi-Fly III»	300 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 2. "Wi-Fly" Tariff Package Pricing in the Cities of Gyumri and Alaverdi.

Prices are listed in AMD and include VAT.

«Wi-Fly» packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) ³	Additional Service "Turbo"	Monthly Fee
«Wi-Fly economy»	100 Mbps	Included ⁴	Available ⁵	4500
«Wi-Fly I»	200 Mbps	Included	Included	6500
«Wi-Fly II»	300 Mbps	Included	Included	7500
«Wi-Fly III»	400 Mbps	Included	Included	8000
«Wi-Fly IV»	500 Mbps	Included	Included	9000

Table 3. "Wi-Fly annual" Tariff Package Pricing

Prices are listed in AMD and include VAT.

«Wi-Fly» annual packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service) ⁶	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual regional» ⁷	40 Mbps	Included	Available	4700
«Wi-Fly annual I»	100 Mbps	Included	Available	6000
«Wi-Fly annual II»	200 Mbps	Included	Available	7000
«Wi-Fly annual III»	300 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

Table . "Wi-Fly annual" Tariff Package Pricing in the Cities of Gyumri and Alaverdi.

¹ In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

² Subscription to the "Wi-Fly Regional 4900" tariff package is not available in Yerevan.

³ In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

⁴ If an additional service is included in a tariff package, the set monthly fee for that service is not charged within the package.

The **"Turbo"** service is provided solely at the subscriber's choice. Regardless of whether the **"Turbo"** service is included in the tariff package or simply available within its scope, it is activated only upon the subscriber's request.

If the subscriber does not wish to activate the "Turbo" service, it will not be enabled, and accordingly, the "TurboSpeed AX1800" device will not be installed at the subscriber's address.

⁵ If an additional service is available, it can be activated within the given tariff package by paying the set monthly fee.

⁶ In the event of contract termination between the Operator and the Subscriber (either unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

⁷ It is not possible to subscribe to the Wi-Fly Regional 4900 tariff package in Yerevan.

Prices are listed in AMD and include VAT.

«Wi-Fly» annual packages	Speed	Wi-Fi Device (with Activated Wi-Fi Service ⁸	Additional Service "Turbo"	Monthly Fee
«Wi-Fly annual economy»	100 Mbps	Included ⁹	Available ¹⁰	4000
«Wi-Fly annual I»	200 Mbps	Included	Included	6000
«Wi-Fly annual II»	300 Mbps	Included	Included	7000
«Wi-Fly annual III»	400 Mbps	Included	Included	7500
«Wi-Fly annual IV»	500 Mbps	Included	Included	8500

- 1.1.** By subscribing to the “Wi-Fly Annual” tariff plans specified in Tables 3 and 4 for a period of 1 (one) year, the Subscriber begins to use the Services under the rates (monthly fees) set for these tariff plans and automatically agrees to the renewal of their Agreement for another 1 (one) year (365 calendar days).

That is, after 1 (one) year (365 days), the Subscriber's Agreement is automatically extended for an additional 1 (one) year (365 days) on a mandatory basis, and the Subscriber continues to enjoy the benefits of the annual subscription.

This rule applies to each subsequent renewal — the Subscription Agreement is automatically renewed for successive 1-year (365-day) terms under the same conditions, unless the Subscriber submits a written request to cancel the auto-renewal service at one of the Operator's sales and service centers no later than 60 (sixty) days before the end of the mandatory subscription period.

- 1.2.** By subscribing to the **“Wi-Fly Annual”** tariff packages specified in Tables 3 and 4, the Subscriber receives the following benefits:

- i. Under the “Wi-Fly Annual” tariff plan specified in Tables 3 and 4, in addition to the terms set out in those tables, the Subscriber receives a 50% (fifty percent) discount on the monthly fee for a period of 6 (six) months.
In other words, the core Services under the given tariff plan are provided with a 50% discount for the first 6 months, if the sale is conducted via Active Sales channels, Phone Calls (Telesales), or Agents.
This 50% discount for the first 6 monthly fees does not apply if the sale is made through other channels.
If the sale is carried out through other channels, the 50% (fifty percent) discount on the monthly fee for 3 (three) months does not apply ¹¹
- ii. Under the “Wi-Fly Annual” tariff plan specified in Tables 3 and 4, in addition to the terms set out in those tables, the Subscriber receives a 30% (thirty percent) discount on the monthly fee for a period of 6 (six) months.
In other words, the core Services under the given tariff plan are provided with a 30% discount for the first 6 months, if the sale is conducted through the Operator's Sales and Service Centers. ¹²
If the sale is carried out through other channels, the 70% (seventy percent) discount on the monthly fee for 5 (five) months does not apply
- iii. Under the “Wi-Fly Annual” tariff plan specified in Tables 3 and 4, in addition to the core terms outlined in those tables, the Subscriber is granted the opportunity to use the Services free of charge for 2 (two) months starting from the activation of the main Services, provided that the subscription is made exclusively through Online registration. ¹³
- iv. Under the “Wi-Fly Annual” tariff plan specified in Tables 3 and 4, in addition to the terms outlined in those tables, the Subscriber receives three in-home technical service visits free of any additional charge.

- 1.3.** The conditions set forth in subpoints i, ii, iii, and iv of clause 1.2 of these terms do not apply to the “Wi-Fly” tariff plan specified in Tables 1 and 2, nor to the “Wi-Fly Economy” / “Wi-Fly Annual Economy” tariff plans specified in Tables 2 and 4.

- 1.4.** If the Subscriber joins the “Wi-Fly Annual” tariff plan in accordance with these terms, and during the 1-year period (365 calendar days) from the activation of the Services temporarily suspends the provision of Services as per the established procedure, or if the Services are suspended due to delayed payments, then the duration of the benefits set forth in subpoints i, ii, and iii of clause 1.2 within the scope of this tariff plan shall not be extended by the length of the suspension period.

- 1.5.** When subscribing to the “Wi-Fly Annual” tariff plans for a period of 1 (one) year, in the event of a temporary suspension of Service provision or suspension due to delayed payments, the mandatory subscription term for the respective Services/tariff plan, as well as the

⁸ In case of contract termination between the Operator and the Subscriber (whether unilaterally or mutually), the Wi-Fi device must be returned to the Operator.

⁹ If an additional service is included in a tariff package, the set monthly fee for that service is not charged within the package.

The “Turbo” service is provided solely at the subscriber's choice. Regardless of whether the “Turbo” service is included in the tariff package or simply available within its scope, it is activated only upon the subscriber's request.

If the subscriber does not wish to activate the “Turbo” service, it will not be enabled, and accordingly, the “TurboSpeed AX1800” device will not be installed at the subscriber's address.

¹⁰ If an additional service is available, it can be activated within the given tariff package by paying the set monthly fee.

¹¹ The condition set forth in this clause applies exclusively to new Subscribers. This condition does not apply to addresses located in the cities of Ararat, Hrazdan, Armavir, Metsamor, or within the Malatia-Sebastia administrative district.

¹² The condition set forth in this clause applies exclusively to new Subscribers.

This condition does not apply to addresses located in the cities of Ararat, Hrazdan, Armavir, Metsamor, or within the Malatia-Sebastia administrative district.

¹³ The condition set forth in this clause applies exclusively to new Subscribers.

This condition does not apply to addresses located in the cities of Ararat, Hrazdan, Armavir, Metsamor, or within the Malatia-Sebastia administrative district.

conditions of the "Wi-Fly Annual" tariff plan—including included services and the duration of the monthly tariff fee—shall be extended by the length of the suspension period.

- 1.6. An existing Subscriber who joins the "Wi-Fly Annual" tariff plans under a mandatory annual subscription or renews their existing annual subscription agreement within the scope of the "Wi-Fly Annual" tariff plans **does not receive** the benefit defined in subpoint iv of clause 1.2 of these terms.

2. Tariff Package Change Conditions

2.1 If an active subscriber under a one-year subscription agreement switches to any of the "Wi-Fly Annual" or "All in Annual" tariff packages specified in Tables 3 and 4 of these terms, under a one-year subscription agreement, the existing contract is renewed for another one-year subscription term. The Subscriber ceases to receive the conditions of the previous tariff package and starts benefiting from the conditions of the new tariff package, including the condition specified in Clause 1.2, subclause iv of these terms.

2.2 If an active subscriber under a one-year subscription agreement switches to the "Wi-Fly" tariff package specified in Tables 1 and 2 of these terms or any "All in" tariff, the Subscriber ceases to receive the conditions of the previous tariff/service package and begins receiving the conditions of the new tariff/service package. However, the Subscriber remains bound by the mandatory annual subscription agreement for the originally determined period of the new tariff/service package.

2.3 If an active subscriber switches to the "Wi-Fly" tariff package specified in Tables 1 and 2 of these terms or any "All in" tariff without a one-year subscription agreement, the Subscriber ceases to receive the conditions of the previous tariff/service package and starts benefiting from the new tariff/service package conditions without being bound by a one-year subscription agreement.

2.4 If an active subscriber switches to any of the "Wi-Fly Annual" or "All in Annual" tariff packages specified in Tables 3 and 4 of these terms without a one-year subscription agreement, the Subscriber ceases to receive the conditions of the previous tariff/service package and starts benefiting from the new tariff/service package conditions. However, they are bound by a one-year subscription agreement and receive the condition specified in Clause 1.2, subclause iv of these terms.

3. Tariff Package Change Conditions Between the Tariff Packages Defined by These Terms

3.1. If, during the validity period of the benefits defined in subpoints i, ii, and iii of clause 1.2 of these terms, the Subscriber changes their tariff plan by switching to any tariff within the "All in Annual" or "Wi-Fly Annual" packages, they will continue to enjoy the benefits defined in subpoints i, ii, and iii of clause 1.2 under the new tariff/service package until the originally established expiration date for those benefits. However, if the Subscriber switches to "All in", "All in Annual Economy", "Wi-Fly", "Wi-Fly Annual Economy", "Wink TV" or "Fixed Line" tariff plans during this period, they will forfeit the right to the benefits specified in subpoints i, ii, and iii of clause 1.2.

3.2 If the Subscriber switches from a "Wi-Fly" or "Wi-Fly Annual" tariff package that includes the "Turbo" service to another tariff package where the "Turbo" service is not included, the monthly fee for the "Turbo" service will automatically apply under the new tariff package from the moment of the switch. In this case, the Subscriber has the right to opt out of the "Turbo" service. If the Subscriber declines the "Turbo" service, the TurboSpeed AX1800 device will be removed from the Subscriber's residence in accordance with the Operator's procedures.

3.3 If the Subscriber switches from a "Wi-Fly" or "Wi-Fly Annual" tariff package that does not include the "Turbo" service to another tariff package where the "Turbo" service is included, the monthly fee for the "Turbo" service will automatically cease from the moment of the switch. The Subscriber has the right to opt out of the "Turbo" service at any time. In this case, the Operator will remove the TurboSpeed AX1800 device from the Subscriber's address, and the monthly fee for the service will no longer apply. If the Subscription Agreement between the Operator and the Subscriber is terminated (either unilaterally or mutually), the TurboSpeed AX1800 device must be returned to the Operator.

3.4 The mandatory subscription period for the "Wi-Fly Annual" tariff packages is considered completed when the Subscriber has used the subscribed service package/tariff package for at least one year (365 days) from the date of activation. If the "Wi-Fly Annual" tariff package subscription is terminated before the specified period—due to the Subscriber's action or inaction—the Subscriber must fully settle their outstanding balance and pay an early termination fee of 15,000 AMD to the Operator.

3.5 If an individual Subscriber unilaterally terminates the Subscription Agreement, the Operator will only process the contract termination after the Subscriber fully settles the charges for the services provided up to the termination date, including the monthly subscription fee, penalties, fines, early termination fees, and any other applicable charges defined by the Operator.