



### Terms of the «All in» / «All in annual» service packages

1. «All in» / «All in annual» are service packages, within which the «All in Economy» / «All in annual Economy» and «All in I» / «All in annual I», «All in II» / «All in annual II» tariff packages include two services: «Broadband Internet» and «Wink TV», while the «All in III», «All in annual III», «All in IV», «All in annual IV», «All in V» / «All in annual V» tariff packages include three services: «Broadband Internet», «Wink TV», and «Fixed Telephony».

**Table 1. Price list of the «All in» service package**

| All in service package                            | "All Economy" in | "All in I"   | "All in II"  | "All in II" Regional |
|---|------------------|--------------|--------------|----------------------|
| Internet speed                                    | 100 Mb/s         | 100 Mb/s     | 150 Mb/s     | 150 Mb/s             |
| Number of included TV channels                    | at least 88      | at least 115 | at least 150 | at least 198         |
| Television packages, movies and series            | available        | available    | available    | available            |
| Ability to connect up to five screens             | included         | included     | included     | included             |
| Additional Wink TV device rental                  | available        | available    | available    | available            |
| High-Performance Wi-Fi 6 Device                   | unavailable      | included     | included     | included             |
| Previous programs (TV on Demand) service duration | 3 days           | 3 days       | 3 days       | 3 days               |
| Individual TV channels                            | available        | available    | available    | available            |
| Wi-Fi Device (with activated Wi-Fi service)       | included         | included     | included     | included             |
| Monthly fee                                       | 6500 AMD         | 8000 AMD     | 9000 AMD     | 9000 AMD             |

Prices are presented in AMD and include VAT.

| Service package All in                        | "All in III"       | "All in IV"  | "All in V"     |
|---|--------------------|--------------|----------------|
| Internet speed                                | 300 Mb/s           | 500 Mb/s     | 800 Mb/s       |
| Number of included TV channels                | at least 198       | at least 200 | at least 200   |
| Free minutes within the network               | 500                | 500          | 700            |
| Free minutes to other local fixed networks    | 200                | 200          | 300            |
| TV packages, movies and series                | Online cinema Wink | More.tv      | Wink + More TV |
| Ability to connect up to five screens         | included           | included     | included       |
| Additional Wink TV device rental              | available          | available    | available      |
| High-Performance Wi-Fi 6 Device               | included           | included     | Included       |
| Past Programs (TV on Demand) Service duration | 3 days             | 3 days       | 3 days         |
| Individual TV channels                        | Available          | Available    | Available      |
| Wi-Fi Device (with activated Wi-Fi service)   | included           | included     | included       |
| Monthly fee                                   | 10400 AMD          | 13000 AMD    | 16500 AMD      |

Prices are presented in AMD and include VAT.

**Table 2. Price list of the «All in annual» service package**

| All in annual service package                     | "All in annual Economy" | «All in Annual I» | «All in Annual II» | «All in Annual II» Regional |
|---|-------------------------|-------------------|--------------------|-----------------------------|
| Internet speed                                    | 100 Mbps                | 100 Mbps          | 150 Mbps           | 150 Mbps                    |
| Number of included TV channels                    | at least 88             | at least 115      | at least 150       | at least 198                |
| Television packages and movies                    | available               | available         | available          | available                   |
| Ability to connect up to five screens             | included                | included          | included           | included                    |
| Additional Wink TV device rental                  | available               | available         | available          | available                   |
| High-Performance Wi-Fi 6 Device                   | unavailable             | included          | included           | included                    |
| Previous programs (TV on Demand) service duration | 3 days                  | 3 days            | 3 days             | 3 days                      |
| Individual TV channels                            | available               | available         | available          | available                   |
| Wi-Fi Device (with activated Wi-Fi service)       | included                | included          | included           | included                    |
| Monthly fee                                       | 6000 AMD                | 7500 AMD          | 8500 AMD           | 8500 AMD                    |

Prices are presented in AMD and include VAT.

| All in annual service package | "All in annual III" | "All in annual IV" | "All in annual V" |
|-------------------------------|---------------------|--------------------|-------------------|
| Internet speed                | 300 Mb/s            | 500 Mb/s           | 800 Mb/s          |

|   |                    |              |               |
|---|--------------------|--------------|---------------|
| Number of included TV channels                      | at least 198       | at least 200 | at least 200  |
| Free minutes within the network                     | 500                | 500          | 700           |
| Free minutes to other local fixed networks          | 200                | 200          | 300           |
| TV packages and movies                              | Online cinema Wink | More.tv      | Wink +More TV |
| Ability to connect up to five screens               | included           | included     | included      |
| Additional Wink TV device rental                    | available          | available    | available     |
| High-Performance Wi-Fi 6 Device                     | included           | included     | included      |
| Previous broadcasts (TV on Demand) service duration | 3 days             | 3 days       | 3 days        |
| Individual TV channels                              | available          | available    | available     |
| Wi-Fi Device (with activated Wi-Fi service)         | included           | included     | included      |
| Monthly fee   | 9900 AMD           | 12500 AMD    | 16000 AMD     |

- 1.1. By subscribing to the «All in annual» tariff packages with a subscription term of 1 (one) year, the Subscriber begins using the Services at the tariffs (monthly fees) of the «All in annual» tariff packages and undertakes to use the «All in annual» tariff packages for 1 (one) year (365 (three hundred sixty-five) days) from the Service activation date, receiving the benefits provided within the package. If the Subscriber has joined the Services under the automatic renewal condition, then after 1 (one) year (365 (three hundred sixty-five) days) the Subscriber's contract is automatically renewed for another 1 (one) year (365 (three hundred sixty-five) days), and the Subscriber continues to receive the benefits of the Services provided under the terms of the annual subscription. This rule applies to each subsequent extension—the Subscription Agreement is automatically renewed periodically under the same principle for a mandatory term of 1 (one) year (365 (three hundred sixty-five) days) in the following years as well, unless the Subscriber refuses the automatic renewal of the Subscription Agreement based on a written request. The Subscriber may refuse the automatic renewal condition when concluding the subscription agreement, as well as at any time before the end of the mandatory subscription term; in such case, after the expiration of the mandatory subscription term, the Services will be provided to the Subscriber in accordance with the tariffs (monthly fees) and terms of the «All in» tariff packages.
- 1.2. In case of joining the «All in annual» tariff packages defined in Table 2, the Subscriber receives the following benefit:
  - i. Within the framework of the «All in annual» service package, in addition to the main Services specified in Table 2, from the moment of activation the Subscriber's account is credited with the amount specified in Table 3 according to the tariff package, if the sale is carried out through Active Sales, Agents, and Phone Calls /Telesales/.

|   | All in Annual I | All in Annual II | All in Annual III | All in Annual IV | All in Annual V |
|---|-----------------|------------------|-------------------|------------------|-----------------|
| To the subscription account Amount credited | 22500           | 25500            | 29700             | 37500            | 48000           |

- ii. Within the framework of the "All in annual" service package, in addition to the main Services specified in Table 2, starting from the moment of activation of the Services, the Subscriber's account is credited with the amount specified in Table 4, according to the tariff packages<sup>26</sup>, if the sale is carried out in Sales and Service centers and through Online subscription.

|  | All in Annual I | All in Annual II | All in Annual III | All in Annual IV | All in Annual V |
|--|-----------------|------------------|-------------------|------------------|-----------------|
| Subscription account Amount of replenishment | 15000           | 17000            | 19800             | 25000            | 32000           |

- iii. Within the framework of the "All in annual" service package, in addition to Table 2, the Subscriber receives three visits of In-apartment technical support service without charging an additional fee.
- 1.3. The conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms do not apply to the "All in annual Economy" tariff package defined in Table 2.
- 1.4. If the Subscriber joins the "All in annual" service package in accordance with the procedure defined in clauses 1.1 and 1.2 of these terms and, within 1 year (365 calendar days) from the moment of activation of the Services, temporarily suspends the provision of Services in accordance with the procedure defined by the terms or the provision of Services is suspended due to late payments, then the period for provision of the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms within the given tariff package shall not be extended by the duration of the suspension period of the Services.
- 1.5. If the Subscriber has subscribed to the conditions defined in subpoints i., ii. of clause 1.2 of these terms, then starting from the activation of the main Services, for 4 (four) consecutive months the Subscriber may not change the tariff/ tariff package if the monthly fee of the new tariff/ tariff package is not at least equal to the monthly fee of the previous tariff package.
- 1.6. By subscribing to the "All in annual" tariff packages with a subscription condition of 1 (one) year, in case of temporary suspension of service provision or suspension of service provision due to late payments, the mandatory subscription period for the given services/tariff package and the validity period of the "All in annual" tariff package conditions, including the inclusions in the package and the monthly fee of the tariff package, shall be extended by the duration of the suspension period.



## 2. Conditions for changes of tariff packages from the current tariff packages

- 2.1. If a current subscriber with a subscription condition of 1 (one) year switches to any of the “All in annual” or “Wi-Fly annual” tariff packages defined in Table 2 of these terms with a subscription condition of 1 (one) year, then the current contract shall be renewed for another 1 (one) year subscription period, the Subscriber shall cease to receive the conditions of the previous tariff package and shall begin to use the conditions of the new tariff package, except for the conditions defined in subpoints i., ii. of clause 1.2 of these terms.
- 2.2. If a current subscriber with a subscription condition of 1 (one) year switches to any tariff of the “All in” tariff package or the “Wi-Fly” tariff package, then in that case the Subscriber shall cease to receive the conditions defined by the previous tariff/service package and shall begin to receive the conditions defined by the new tariff/service package, except for the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms; however, the Subscriber shall continue to use the new tariff/service package under the mandatory annual subscription condition until the expiration of the period initially defined for it.
- 2.3. If a current subscriber without a 1 (one) year subscription condition switches to any tariff of the “All in” tariff package or the “Wi-Fly” tariff package defined in Table 2 of these terms, then in that case the Subscriber shall cease to receive the conditions defined by the previous tariff/service package and shall begin to receive the conditions defined by the new tariff/service package without a 1 (one) year subscription condition, except for the conditions defined in subpoints i., ii., iii. of clause 1.2 of these terms: If the active Subscriber switches, without a 1 (one) year subscription commitment, to any of the “All in annual” tariff packages or the “Wi-Fly annual” tariff packages defined in Table 2 of these Terms, then in such case the Subscriber ceases to receive the conditions defined under the previous tariff/service package and begins to receive the conditions defined under the new tariff/service package with a 1 (one) year subscription commitment, except for the conditions defined in Clause 1.2, subclauses i., ii. of these Terms.
- 2.4. If the active Subscriber subscribes to one of the tariff packages defined in Table 2 of these Terms with a 1 (one) year subscription commitment, then the Subscriber receives only the condition defined in Clause 1.2., subclause iii. of these Terms.

## 3. Change of Tariff Plans: from Service Packages to a Separate Service

- 3.1. If the Subscriber has subscribed to any of the “All in Annual” tariff plans specified in Table 2 of these Terms for a subscription period of 1 (one) year and switches to any of the “Wi-Fly Annual” tariff plans, the Subscriber shall be obliged to pay a one-time switching fee in the amount of AMD 4,000 (four thousand).

## 4. Terms for Provision and Use of High-Performance Wi-Fi 6 Devices

- 4.1. The high-performance Wi-Fi 6 device is included in all active **All in / All in Annual** and **Wi-Fly / Wi-Fly Annual** tariff plans, except for:
  - **All in Economy / All in Annual Economy, Wi-Fly Economy / Wi-Fly Annual Economy** tariff plans, as well as **Wink TV** and **Fixed Line** tariff plans, where the high-performance Wi-Fi 6 device is not included.
- 4.2. Within the tariff plans specified in Clause 4, Subclause 4.1 of these Terms (both for new and existing Subscribers), the high-performance Wi-Fi 6 device is provided free of charge, without any additional payment.
- 4.3. The previously existing “Turbo” service is discontinued; therefore, all active Turbo services become free of charge.
- 4.4. All Subscribers whose tariff plans previously included a high-performance Wi-Fi 6 device free of charge shall continue using such devices without any changes.
- 4.5. If a Subscriber switches from a tariff plan without a high-performance Wi-Fi 6 device to a tariff plan that includes such a device, the device shall be replaced only if:
  - the internet speed of the new tariff plan is  $\geq 300$  Mbps (Wi-Fly III / Wi-Fly IV, All in III, All in IV, All in V);
  - the Subscriber submits a request for device replacement, in which case replacement is carried out regardless of the speed.
- 4.6. If a Subscriber whose tariff plan includes a high-performance Wi-Fi 6 device switches to **All in Economy / All in Annual Economy** or **Wi-Fly Economy / Wi-Fly Annual Economy** tariff plans, where such device is not included:
  - the device shall not be replaced;
  - the Subscriber shall continue using the existing high-performance Wi-Fi 6 device.
- 4.7. The models of the high-performance Wi-Fi 6 devices are: WC0019, WC0020, HG6145F1.
- 4.8. In case of termination of the Subscriber Agreement between the Operator and the Subscriber (either unilaterally or by mutual agreement), the devices WC0019, WC0020, HG6145F1 must be returned to the Operator.

## 5. Other Terms

- 5.1. The mandatory subscription period for “**All in Annual**” tariff plans shall be considered fulfilled when the Subscriber has used the subscribed service package/tariff plan for at least 1 (one) year (365 (three hundred sixty-five) days) from the date of activation of the Services. If the subscription is terminated before the expiration of the specified period due to the action or inaction of the Subscriber, the Subscriber shall fully pay the outstanding balance and a termination fee in the amount of **AMD 15,000 (fifteen thousand)**.